

Video inserter

**New function:
interface reset
via external keypad!**

HDV-MIB100 / HDA-MIB100

Compatible with

Audi vehicles with MMI Radio Plus and MMI Navigation (Plus) infotainment and 8.8, 10.1 or 11.6inch monitor

Ford vehicles with audio system 6 MIB3 Infotainment and 10inch monitor

MAN vehicles with ICAS3/MIB3 infotainment and 10.3, 10.4 or 12.9inch monitor

Seat/Cupra vehicles with ICAS3/MIB3 Media System Plus Infotainment and 10, 12, 12.9 or 13inch monitor

Skoda vehicles with MIB3 Bolero/Columbus infotainment and 10, 12, 12.9 or 13inch monitor

VW vehicles with ICAS3/MIB3 High Discover Media/Pro infotainment and 10, 10.3, 10.4, 12, 12.9 or 13inch monitor

VW vehicles with Discover Premium (18T) MIB infotainment with 15-inch monitor



Beispiele/Examples

Product features

- 1 x CVBS/AHD input for rear-view camera
- 1 x CVBS/AHD input for front camera
- 2 x CVBS/AHD input for side cameras or additional after-market video-sources (e.g. USB devices, DVB-T2 tuner, etc.)
- All inputs NTSC and PAL compatible
Supported AHD resolutions 720p NTSC (30Hz), 720p PAL (25Hz), 960p NTSC (30Hz), 960p PAL (25Hz), 1080p NTSC (30Hz), 1080p PAL (25Hz)
- **HDV-MIB100 only:** 1 HDMI input for HD rear-view camera or other HDMI source (e.g. iOS/Android device, laptop, streaming stick, DVB-T2 tuner, etc.)
Supported HDMI resolutions (720p NTSC (60Hz), 720p PAL (50Hz), 1080p NTSC (60Hz), 1080p PAL (50Hz))
- **HDV-MIB100 only:** Analogue audio output for HDMI source
- Automatic switchover to rear-view camera input while reverse gear is engaged
- Automatic front camera shift after reverse gear is engaged for 5, 10, 15 or 20 seconds
- Adjustable guide lines (fixed or movable) can be activated for rear-view camera (movable guide lines not available for all vehicles)
- PDC graphics can be activated (not available for all vehicles)
- Free picture while driving (ONLY for fed-in video sources)

Attention!
Video signal type of each video source must be preset in OSD-menu of corresponding video-input.

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Legal notice

The driver must not be distracted directly or indirectly by moving pictures while driving. This is prohibited by law in most countries/states. We therefore exclude all liability for damage to property and personal injury caused directly or indirectly by the installation and operation of this product. This product is only intended for displaying stationary menus (e.g. MP3 menu of USB devices) or pictures from (rear-view) cameras while driving.

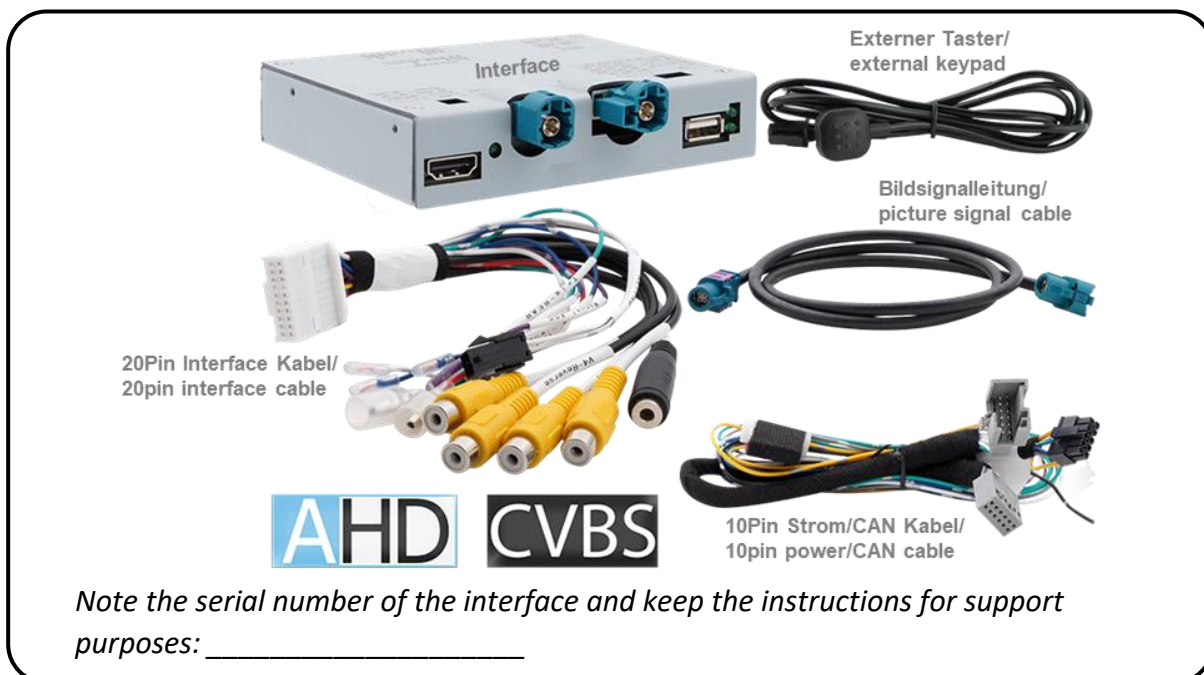
Changes/updates to the vehicle software may impair the functionality of the interface. Software updates for our interfaces are provided to customers free of charge for up to one year after purchase of the interface. The interface must be sent in free of charge for the update. Costs for installation and removal will not be reimbursed.

1 Before installation

These instructions must be read before installation. Specialist knowledge is required for installation. The installation location of the interface must not be near sources of moisture or heat.

Before final installation in the vehicle, we recommend a test run after connection to ensure that the vehicle and interface are compatible. Due to production-related changes made by the vehicle manufacturer, there is always the possibility of incompatibility.

1.1 Scope of delivery



1.2 Check interface compatibility with vehicle and accessories

Requirements

Manufacturer	Compatible vehicles	Compatible systems
Audi	A1 (GB) from 11/2018 A3 (8Y) from 03/2020 A4 facelift (8W) from 05/2019 A5 facelift (F5) from 10/2019 A6 (4K) from 06/2018 A7 (4K) from 02/2018 A8 (4N-D5) from 11/2017 e-tron (GE) from 03/2019 Q2 (GA) from about 06/2024 Q3 (F3) from 08/2018 Q4 e-tron (FZ) from 03/2021 (MEB)* Q4 Sportback e-tron (FZ) from 03/2021 Q5 (FY) from 09/2020 Q5 Sportback (FYT) from 03/2021 Q7 facelift (4M) from 09/2019 Q8 (4M) from 07/2018	MMI Radio Plus or MMI navigation or MMI Navigation (Plus) with MMI Touch Response MIB2+ High/MIB3 Premium with 8.8inch, 10.1inch or 11.6inch monitor <i>Not compatible with vehicles with factory DVD player (factory DVD player no longer displays a picture)!</i>
Ford	Tourneo Connect3 from 05/2022 Transit Connect3 from 05/2024	Audio system 6 MIB3 Standard or High with DIN head unit with separate 10inch ultra-wide monitor
MAN	TGE (VW Crafter based) from model year 2024	ICAS3/MIB3 - Composition Media or Discover Media infotainment – with 10.3inch, 10.4inch or 12.9inch monitor with separate DIN head-unit
Seat/Cupra	Born (K11) from 2024 Formentor (KM7) from 09/2020 Leon4 (KL) from 01/2020 Terramar (KN2) from 2024	ICAS3/MIB3 Standard or High - Media System Plus infotainment - with DIN Head-Unit with separate 10inch, 12inch, 12.9inch or 13inch ultra-wide monitor
Skoda	Elroq (PY) from 11/2024 Enyaq (5A) from 11/2020 (MEB)* Kodiaq2 (PS7) from 12/2023 Octavia4 (NX) from 03/2020 Octavia4 Face-Lift (PV) from 01/2024 Superb4 (3Y) from 12/2023	MIB3 Standard or High - Bolero and Columbus infotainment - with DIN Head-Unit with separate 10inch, 12inch, 12.9inch or 13inch ultra-wide monitor
VW	Caddy5 (SB) from 11/2020 Crafter Face-Lift (SZ/SY) from 06/2024 ID.3 (E11) from 09/2020 (MEB)* ID.4 (E21) from 12/2020 (MEB)* ID.5 (E39) from 01/2022 (MEB)* ID.7 (ED) from 08/2023 ID.Buzz (EB) from 05/2022 (MEB)* Golf 8 (CD) from 12/2019 Passat (B9) from 11/2023 T7 Multivan/Califonia (ST) from 10/2021 Tayron from 2024 Tiguan3 (CT) from 11/2023	ICAS3/MIB3 High - Discover Media/Pro, Ready 2 Discover Infotainment – with DIN head-unit with separate 10inch, 10.3inch, 10.4inch, 12inch, 12.9inch or 13inch ultra-wide monitor
	Touareg (CR) from 07/2018	Discover Premium(18T) MIB Infotainment with 15inch monitor <i>Not compatible with vehicles with factory DVD player (factory DVD player no longer displays a picture)!</i>

*Vehicles based on the MEB modular system - different dip switch settings are sometimes provided for these vehicles

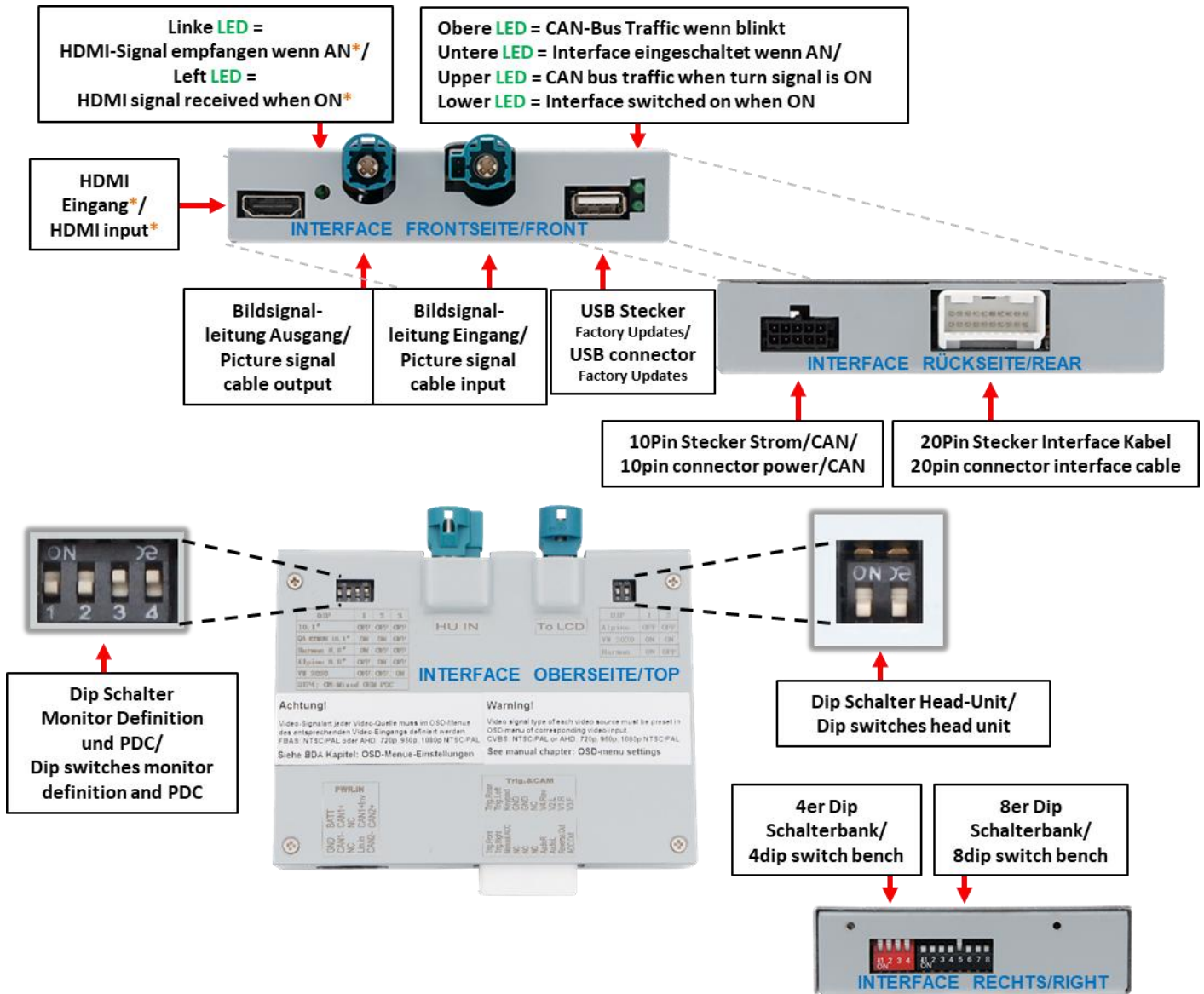
1.3 Limitations

Limitations

<i>CAN bus compatibility</i>	<p>The CAN bus compatibility of the interface may be limited for some vehicles, either completely or for individual functions. This may be noticeable both during installation and later.</p> <p>The interface with all video inputs can be operated with analogue switching signals without connection to the vehicle CAN bus. In this case, individual additional functions are omitted, see chapter 2.4.2 <i>Analogue connection without CAN bus</i>.</p>
<i>Vehicles with CAN-FD</i>	<p>For vehicles with CAN-FD, the interface must be connected in analogue mode. The optical PDC display and static guide lines functions are available, but the movable guide lines function is not available. To determine whether CAN-FD is available in the vehicle, a current diagnostic device or a CAN finder is required.</p>
<i>Video only</i>	<p>Interface does not insert any audio signals. In order to insert audio signals, any factory audio AUX input or optional products must be used. (e.g. FM modulator). For HDMI source, the audio is output via an analogue audio output (3.5mm jack socket).</p>
<i>Factory rear-view camera</i>	<p>Automatic switching to rear-view camera input only takes place while reverse gear is engaged. Optional accessories are required for different switching times.</p>
<i>Factory DVD player</i>	<p>Not compatible with vehicles with factory DVD player (factory DVD player no longer displays a picture)!</p>
<i>After-market front camera</i>	<p>Switching to front camera occurs automatically after shifting into reverse gear for 5, 10, 15 or 20 seconds (depending on the OSD menu setting). Manual switching to front camera is also possible via the external keypad.</p>
<i>Guide lines for rear-view camera and PDC</i>	<p>If the vehicle CAN bus is not fully compatible with the interface or if the connection is analogue, the movable guide lines and optical PDC display function cannot be used.</p>
<i>Vehicles with Trailer Assist</i>	<p>In vehicles with Trailer Assist, this function is not compatible, i.e. the assistant can no longer be used when the interface is installed.</p>

1.4 Boxes and connections - Interface

The video interface converts video signals from after-market sources into a video signal compatible with the factory head unit. This is inserted into the factory monitor via various switching options. It also reads digital signals from the vehicle CAN bus and converts them for its own functions.



* HDMI input only available with HDV-MIB100

1.5 Settings – 8 dip switch bench (interface functions)

Interface box, right side, black



Dip position **UP = OFF** and **DOWN = ON**

Dip	Function	ON (down)	OFF (up)
1	Video 1 / V1-Left	activated	deactivated
2	Video 2 / V2-Right	activated	deactivated
3	Front camera / V3 front	activated*	deactivated
4	Type of rear-view camera (V4 reverse))	After-Market	Factory or none
5	Connection type of the After-market rear-view camera**	HDMI**	V4 Reverse (CVBS/AHD)
6	HDMI input**	activated	deactivated
7	Position of PDC from factory***	left	centre + right
8		centre	left + right

Power reset interface after each dip change to activate changes!

* Switching to front camera takes place automatically for 5, 10, 15 or 20 seconds (depending on the OSD menu setting) after shifting into reverse gear.

** With **HDA-MIB100**, dip 5 and dip 6 have no function. Set to **OFF**.

*** The PDC function must also be activated via dip 4 of the 4 dip switch bench on the top of the interface box. **The position of the PDC display is not adjusted; instead, the interface is told where to find the factory PDC graphic.** After activation, the PDC display is always located to the right of the picture from an aftermarket rear-view camera.

See following chapters for detailed information about 8dip switch bench.

1.5.1 Interface video inputs "V1-Left" and "V2 Right" (Dip 1-2)

Dip 1 (Dip 2) = **ON activates** the CVBS/AHD input **V1-Left (V2 Right)** for side camera or other video sources. Only activated video inputs can be accessed - both with automatic and manual switching. It is recommended to only activate used inputs, to avoid accidental switching.

1.5.2 Front camera input "V3-Front" (Dip 3)

If Dip 3 = **ON**, the interface switches to the CVBS/AHD front camera input **V3-Front** after the reverse gear is engaged. In addition, manual switching to the front camera input is possible from any picture mode using an external keypad (short press).

In the OSD menu settings, the automatic display time of the front camera can be selected between 5; 10; 15 or 20 seconds or switched off. Another video source could then also be connected to instead of a front camera.

1.5.3 Rear-view camera settings (dip 4)

If dip 4 = **OFF**, the interface switches to the factory image for the existing factory rear-view camera or factory PDC display as long as reverse gear is engaged.

If Dip 4 = **ON**, the interface switches to its CVBS/AHD rear-view camera input **V4-Reverse** (provided Dip 5 is set to OFF) or the **HDMI input*** (provided Dip 5 and Dip 6 are set to **ON**) when reverse gear is engaged.

Note: **V4 reverse** remains without function when dip 5 = ON, using an HDMI camera.

1.5.4 Connection type of the rear-view camera (Dip 5)

Dip 5 = **ON** selects the **HDMI input*** as the rear-view camera input. In addition, the **HDMI input*** must be activated with dip 6 = **ON**.

Dip 5 = **OFF** selects the **V4 -Reverse** input as the rear-view camera input.

Note: The automatic switchover to front camera for the preset time is given in both cases after engaging while reverse gear is engaged.

1.5.5 HDMI input (Dip 6)

Dip 6 = **ON** activates the **HDMI input*** and can be used for various HDMI sources (e.g. rear-view camera or 360° camera system, smartphone, laptop, streaming stick, DVB-T2 tuner, etc.) . Dip 5 = **ON** must also be set for rear-view camera/360° camera system. With Dip 6 = **OFF**, the **HDMI input*** is deactivated.

1.5.6 Position of factory PDC display (Dip 7-8)

The position of the factory PDC display is using Dips 7 and 8. **The position of the PDC display is not adjusted; instead, the interface is told where to find the factory PDC graphic.** After activation, the PDC display is always located to the right of the picture from an aftermarket rear-view camera.

Position of PDC	Dip 7	Dip 8
Right	OFF	OFF
Centre	OFF	ON
Left	ON	OFF



Note: The PDC function of the interface must also be activated via dip 4 of the 4 dip switch bench on the top of the interface box.

* **HDMI input only available with HDV-MIB100**

Power reset interface after each dip change to activate changes!

1.6 Settings – 2 dip switch bench (head unit)

Interface box, top side, black



Attention: In contrast to the other switch benches (8 and 4 on the side), the dip position **UP = ON** and **DOWN = OFF** for the 2 on the top!



Attention!
Flip the dip switches very carefully with micro tool.

Assignment of the 4-pin HSD connection according to manufacturer of the head unit/monitor size	Dip 1	Dip 2
Audi with Alpine, Aptiv/Delphi head unit and 8.8, 10.1 and 11.6inch monitor	OFF ↓	OFF ↓
VW with Alpine head unit 15inch monitor	OFF ↓	OFF ↓
Audi with Harman head unit 8.8inch monitor	ON ↑	OFF ↓
VW, Seat, Skoda, Ford, MAN Head-Unit 10, 10.3, 10.4, 12, 12.9 and 13inch monitor	ON ↑	ON ↑

Power reset interface after each dip change to activate changes!

If the factory image is displayed when the interface is installed and the power LED is lit, the 2 dips do not need to be changed!

1.7 Settings – 4 dip switch bench (head unit/monitor size and PDC)

Interface box, top side, black



Attention: In contrast to the other switch banks (8 and 4) the dip position **UP = ON** and **DOWN = OFF!**

Attention!
Dip switch especially careful with micro-tool to fold.

Head unit/monitor size	Dip 1	Dip 2	Dip 3	Dip 4
Audi with Alpine, Aptiv/Delphi head unit 10.1 and 11.6inch monitor	OFF ↓	OFF ↓	OFF ↓ (ON ↑)*	**
Audi with Harman head unit 8.8inch monitor	ON ↑	OFF ↓	OFF ↓	**
Audi with Alpine, Aptiv/Delphi head unit 8.8inch monitor	OFF ↓	ON ↑	OFF ↓	**
Audi with Alpine, Aptiv/Delphi head unit 10.1inch monitor - MEB modular system based vehicles, e.g. Audi Q4 e-tron	ON ↑	ON ↑	OFF ↓	**
VW, Seat, Skoda, Ford, MAN head unit 10, 10.3, 10.4, 12 or 13inch low resolution monitor	OFF ↓	OFF ↓	ON ↑	**
VW head unit 12.9 or 13inch high resolution monitor	ON ↑	OFF ↓	ON ↑	**
VW with Alpine head unit 15 inch monitor	OFF ↓	ON ↑	ON ↑	**
PDC deactivated	-	-	-	OFF ↓
PDC activated*	-	-	-	ON ↑

Power reset interface after each dip change to activate changes!

If the camera picture and/or the inserted video or other functions are not working properly, press the external keypad for 10 seconds to reset the interface.

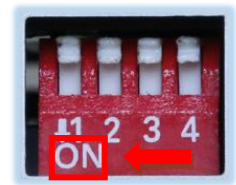
* If a white or grey bar appears on the right edge of the inserted picture, set Dip 3 to ON.

** Dip 4 with switch position ON shows the PDC display as a "picture in picture" in conjunction with the camera image.

Note: If the video interface does not receive the required information from the vehicle CAN bus, the optical PDC display cannot be used.

1.8 Settings – 4 dip switch bench (CAN bus)

Interface box, right side, red



Set the DIP switch positions according to the following table.

Dip position UP = OFF and DOWN = ON

Dip	Function	ON (down)	OFF (up)
1	Selection of manufacturer-specific image signal type (only if Dip 2 = OFF)	Harman head unit, Audi Q2 with 8.8inch tablet monitor	Alpine, Aptiv/Delphi, LG head unit
2	Automatic detection or manual setting of manufacturer-specific signal type	Automatic detection	Manual setting via Dip 1
3	Blue screen problem in vehicles with climate control monitor	Audi A6 and other Audi vehicles with climate control monitor	all other vehicles
4	No function	-	Set to OFF

Power reset interface after each dip change to activate changes!

2 Installation

Switch off the ignition and disconnect the vehicle battery according to the factory specifications!

If the vehicle battery must not be disconnected according to the factory specifications, in most cases it is sufficient to put the vehicle into sleep mode. If this does not work, disconnect the vehicle battery with a resistor cable.

Before final installation, we recommend a test run of the interface with all connected devices to ensure that all parts are compatible. Due to possible changes in the vehicle manufacturer's production at any time, incompatibility can never be ruled out.

As with every installation of retrofit devices, a quiescent current test of all retrofitted devices must be carried out after installation to ensure that the devices are switched off to standby mode in vehicle sleep mode.

2.1 Place of connection

The video interface is connected to the rear of the head unit.

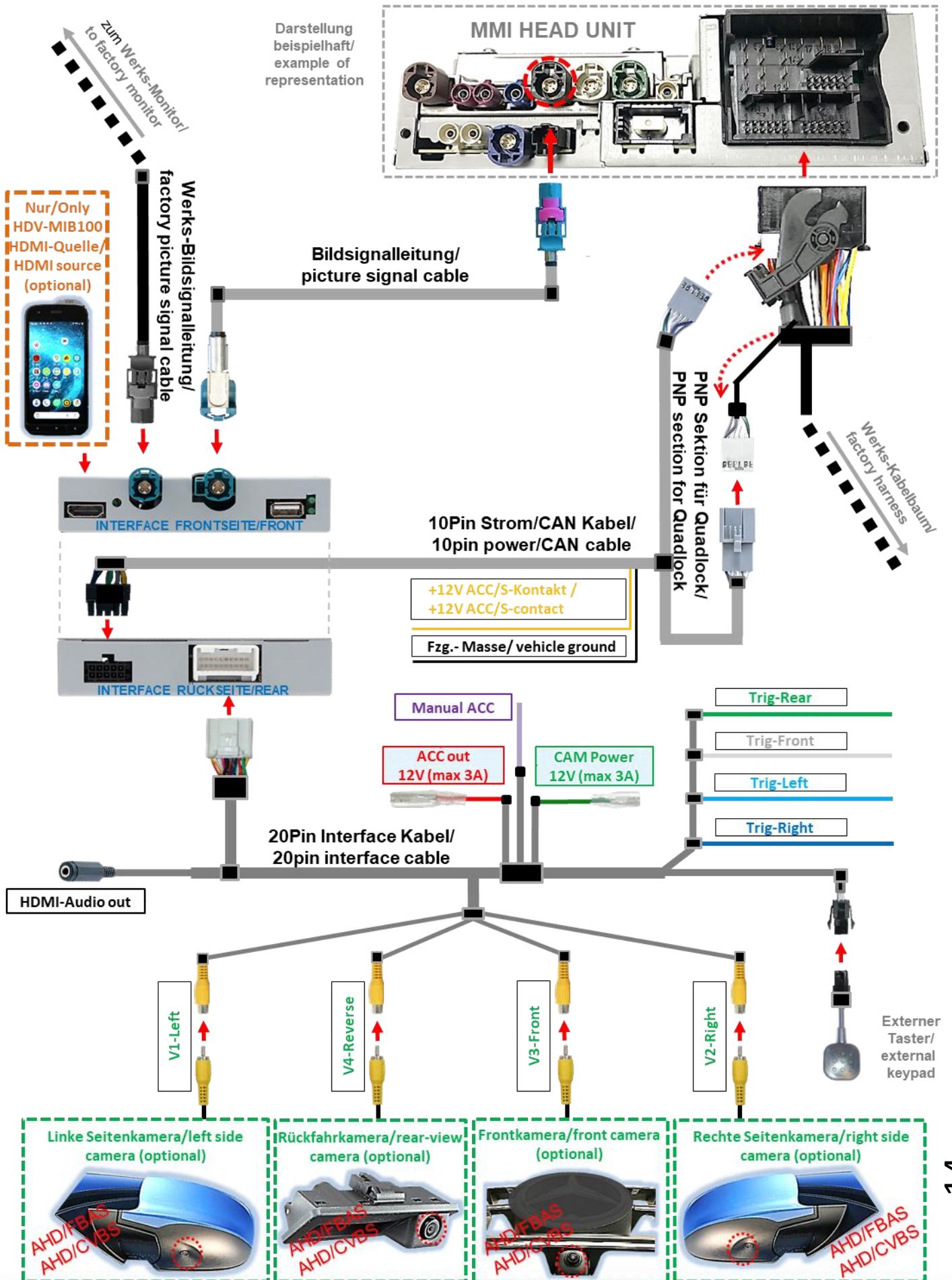
Model	Location of the head unit
Audi A6	at the top behind the glove compartment
Audi A8 Audi Q4 e-tron	behind the glove compartment
Audi e-tron	Centre console under the ventilation for rear passengers*

***Note:** In the Audi e-tron, the following hidden screw (Torx) at the rear of the centre console must be loosened (one screw, the rest is plugged in - ventilation does not need to be removed).



Note for test run: For vehicles in which the climate control runs via a touchscreen monitor, this must also be connected for a test run of the interface.

2.2 Connection schema



2.4 Connection - cable sets, power supply and CAN bus or analogue without CAN bus

The interface can be integrated via CAN bus or operated completely analogue without connection to the CAN bus.

When integrated via CAN bus, the interface is switched on via the CAN bus and R-gear signal and turn signals are usually recognised from this. In some vehicles, movable guide lines can also be displayed using the CAN bus steering signals.

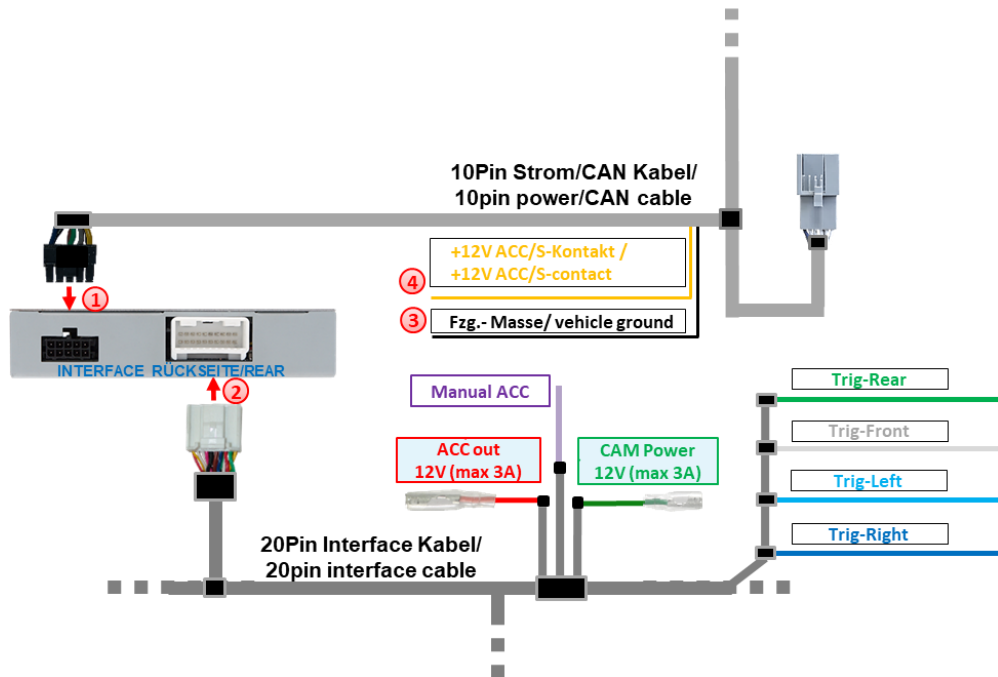
In exceptional cases, CAN communication is not (fully) compatible. If no interface LED lights up after connecting the **10-pin power/CAN cable set** when the ignition is switched on, the analogue connection described below must be made. The analogue connection is also possible to avoid a possible subsequent CAN bus incompatibility. The interface must be both switched on and switched to its inputs via +12V switching inputs.

The display of movable guide lines for rear-view camera is omitted with analogue connection.



For vehicles with CAN-FD, the interface must be connected in analogue mode. To determine whether CAN-FD is available in the vehicle, a current diagnostic device or a CAN finder is required.

Regardless of whether the connection is made with CAN bus or analogue without CAN bus, the **black Ground wire** and the **yellow +12V ACC/S contact wire** of the 10-pin power/CAN cable must always be connected.

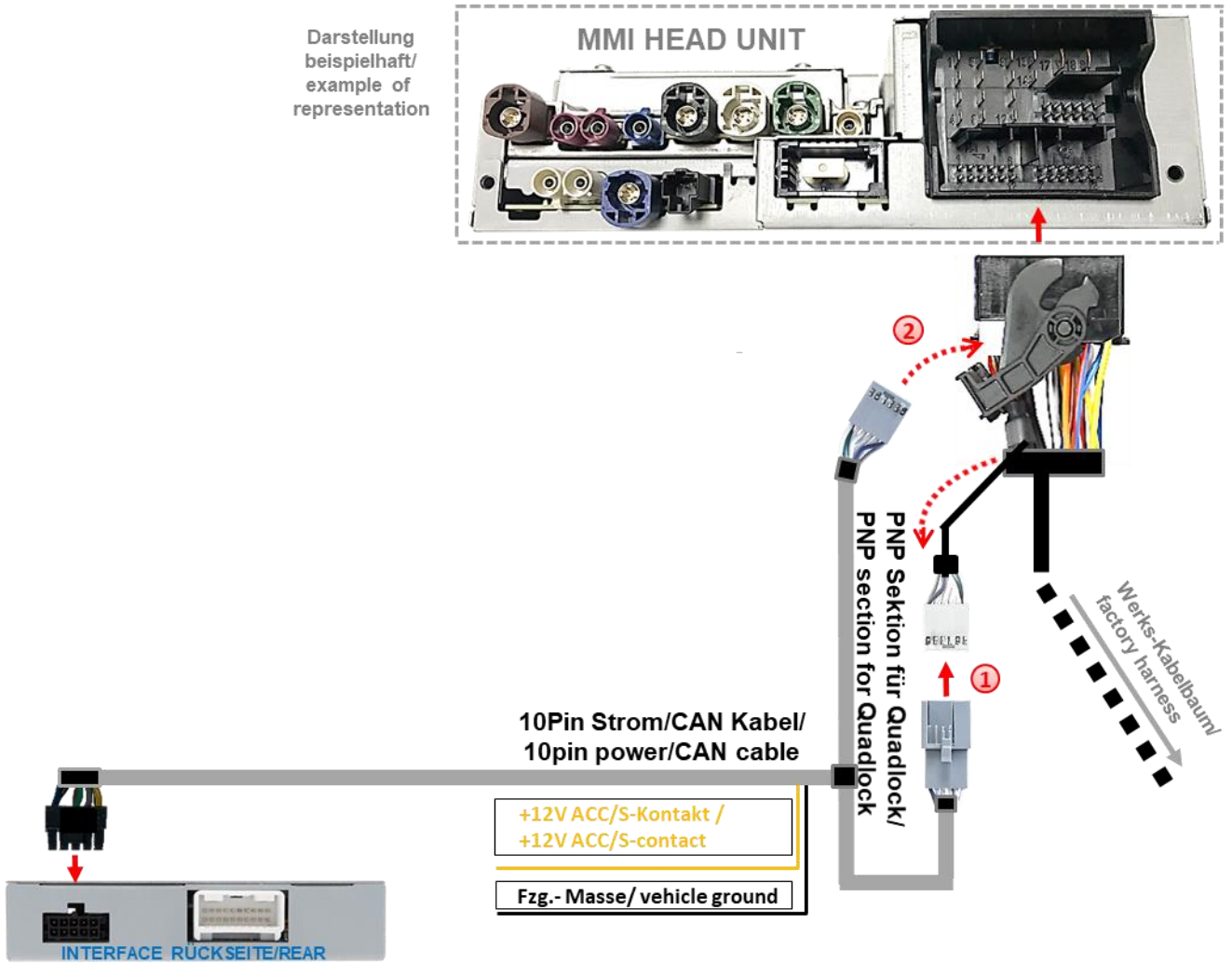


- 1 Connect the 10-pin female connector of the 10-pin power/CAN cable to the 10-pin male connector of the interface.
- 2 Connect the 20-pin female connector of the 20-pin interface cable to the 20-pin male connector of the interface.
- 3 Connect the black ground wire of the 10-pin power/CAN cable to vehicle ground.
- 4 Connect the yellow +12V ACC/S-contact wire of the 10-pin power/CAN cable to +12V ACC (terminal 15r) or S-contact (terminal 86s) of the vehicle.



Note: It is technically also possible to connect the interface to the +12V battery (terminal 30). However, in the event of a (partial) CAN bus incompatibility or a defect, it cannot be ruled out that the interface does not switch off in sleep mode. A connection to +12V battery (terminal 30) is at your own risk!

2.4.1 Connection with CAN bus



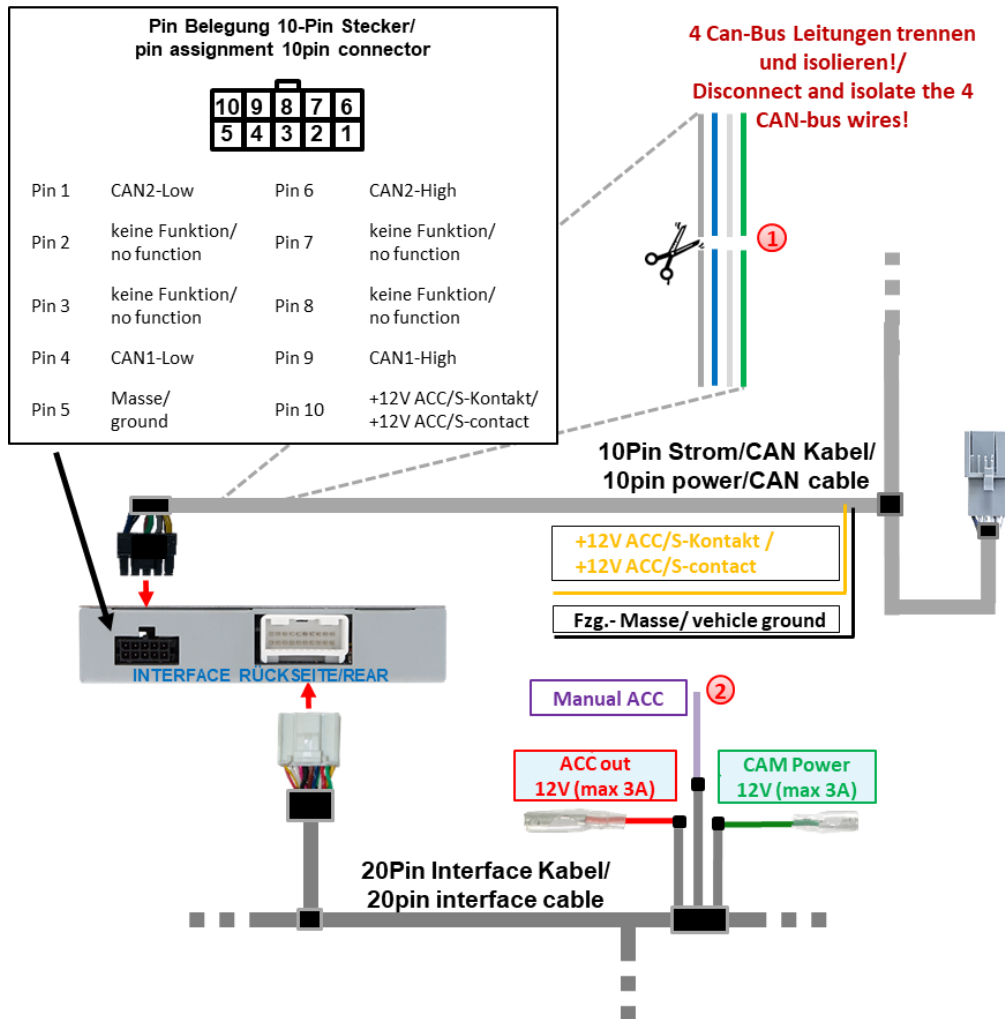
- ① Disconnect the female Quadlock connector of the vehicle wiring harness at the rear of the head unit and connect the 12-pin female connector previously unclipped from it to the grey 12-pin male connector of the 10-pin power/CAN cable.
- ② Clip the grey 12-pin female connector of the 10-pin power/CAN cable into the previously vacated position of the female Quadlock connector.

Then reconnect the female Quadlock connector on the back of the head unit.

Attention!
In exceptional cases, CAN communication is not (fully) compatible. If no interface LED lights up after connecting the 10-pin power/CAN cable set when the ignition is switched on, the analogue connection described below must be made.

2.4.2 Analogue connection without CAN bus

With analogue connection, the four CAN wires of the 10-pin power/CAN cable are not connected - the four wires of the 10-pin power/CAN cable must be disconnected for this!



1 Disconnect and insulate the 4 CAN bus wires (grey, blue, white and green) of the 10-pin power/CAN cable approx. 4-5 cm behind the black male connector.

2 Connect the violet wire **Manual ACC** of the 20-pin interface cable to the **+12V S contact (terminal 86s) or ACC terminal 15r** (e.g. cigarette lighter, glove compartment lighting).



Notes

- The screen is only switched on as long as the video interface is switched on via +12V on **Manual ACC**. Otherwise, the factory picture is also black.
When selecting the switch-on signal, it must be checked whether the factory picture is available in all desired operating states.
- The display of movable guide lines for rear-view camera is omitted with analogue connection.
- If the interface is connected analogue (without CAN bus), the rear-view camera and side cameras must also be connected analogue. See points:
2.6.2 Case 2: Reverse gear signal from analogue signal
2.8.2 Case 2: Turn signals from analogue signal

2.4.3 Special case: CAN bus connection for vehicles with CAN bus tail lights if the reverse gear signal is not recognised

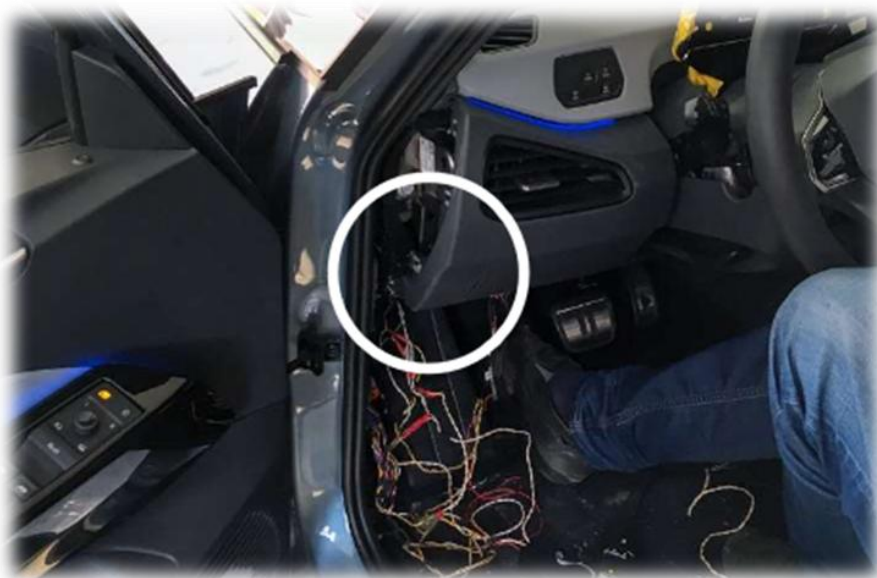
In some vehicles (e.g. vehicles based on the MEB modular system, including the Audi Q4 e-tron), the reverse gear signal is not available at every point on the CAN bus, especially not at the rear of the factory head unit. If the vehicle also has CAN bus-controlled tail lights, the analogue connection described in the previous chapter is also not possible.

In this case, the grey and blue CAN wires of the **10-pin power/CAN cable** can be disconnected and the interface ends connected to the CAN bus at another point in the vehicle, e.g. at the BCM (Body Control Module).

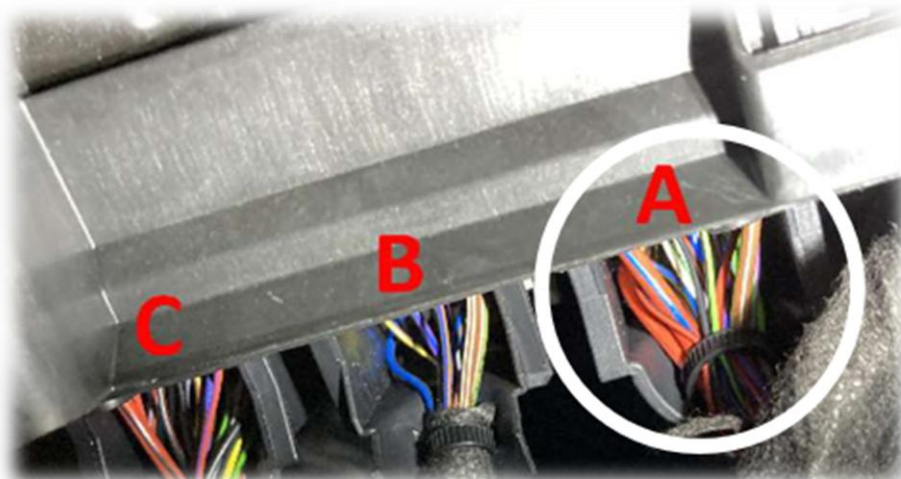


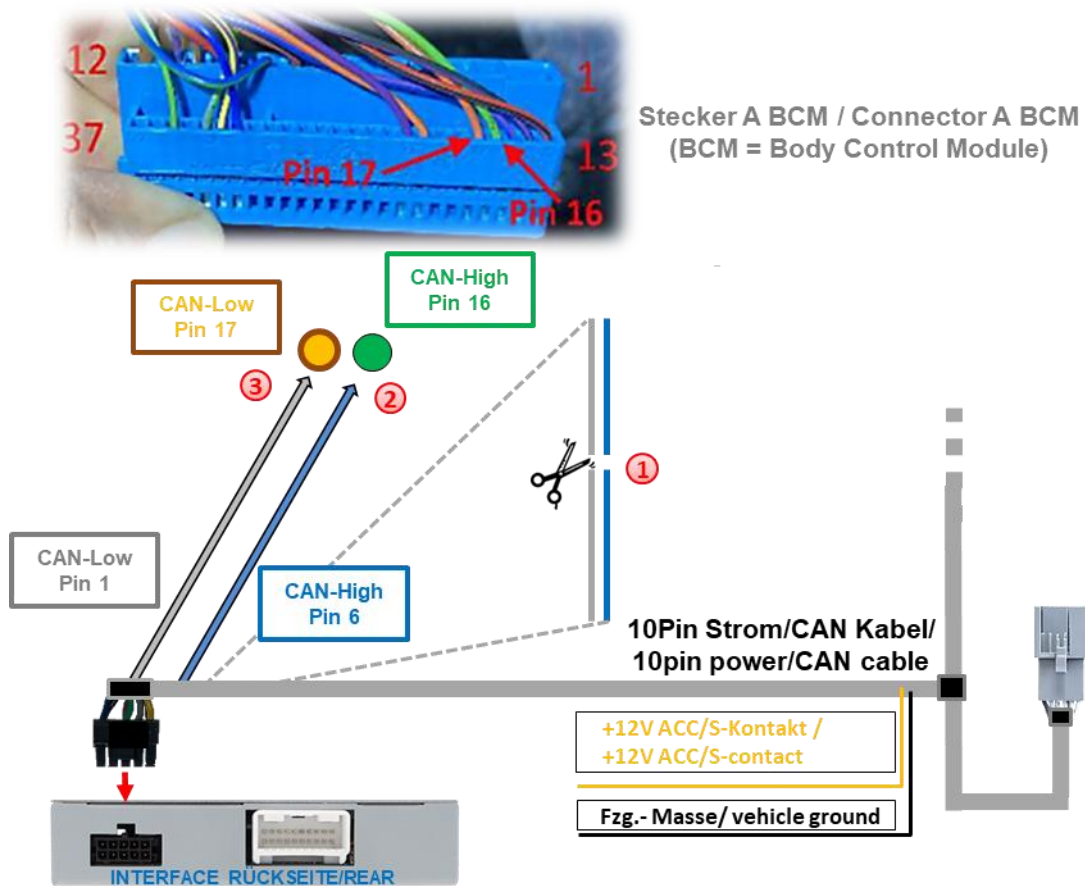
Attention: The reverse gear signal is not recognised by the interface via the CAN bus in all vehicles. If this is the case in conjunction with CAN bus-controlled tail lights, the special case described below is also not a solution. In such a case, only an additional CAN bus interface from another manufacturer can be used!

The BCM (Body Control Module) is located on the driver's side on the left-hand black male connector above the pedals:



Chamber A see illustration:

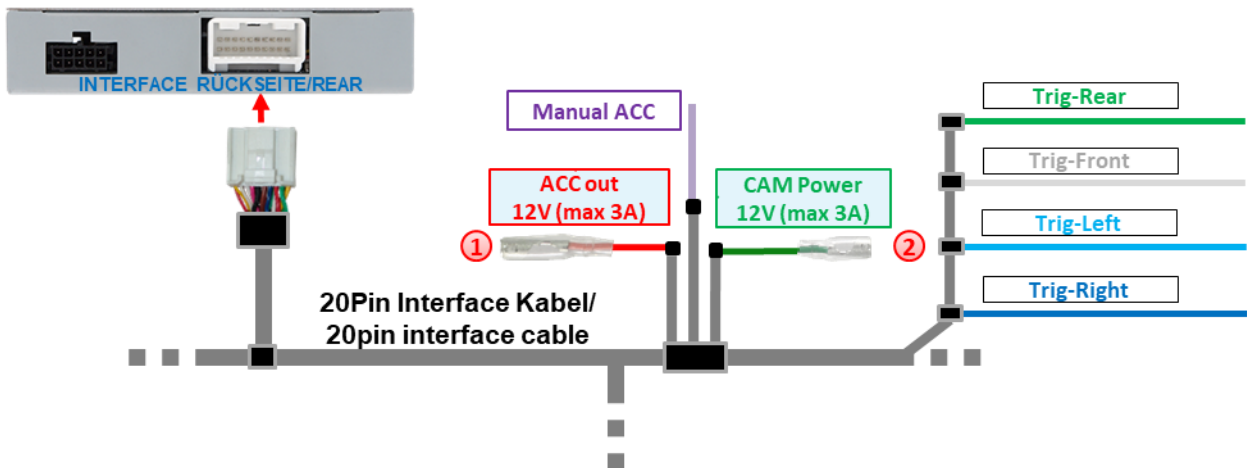




- 1 Disconnect the 2 CAN bus wires (grey - pin 1, blue - pin 6) of the 10-pin power/CAN cable approx. 4-5 cm behind the black male connector and insulate the ends to the PNP section for Quadlock.
- 2 Connect the interface-side **blue CAN bus wire** CAN-High of the 10-pin power/CAN cable to CAN-High of male connector A of the BCM (Body Control Module, **green - pin 16**) of the vehicle.
- 3 Connect the interface-side **grey CAN bus wire** CAN-High of the 10-pin power/CAN cable to CAN-High of male connector A of the BCM (Body Control Module, **orange brown - pin 17**) of the vehicle.

2.5 Power supply outputs

The two **red** and **green** power supply lines **ACC out 12V (max 3A)** and **CAM Power 12V (max 3A)** of the 20-pin interface cable can be used either as ACC power supply for the **external video sources** connected to **V1-Left, V2-Right, V3-Front or HDMI input*** (e.g. iOS/Android devices, laptop, streaming stick, DVB-T2 tuner), or as power supply for the external video sources connected to **V1-Left, V2-Right, V3-Front or HDMI input***, or as a power supply for the **after-market cameras** (e.g. side, front and rear-view cameras) connected to the **V1-Left, V2-Right, V3-Front, V4-Reverse or HDMI input***.

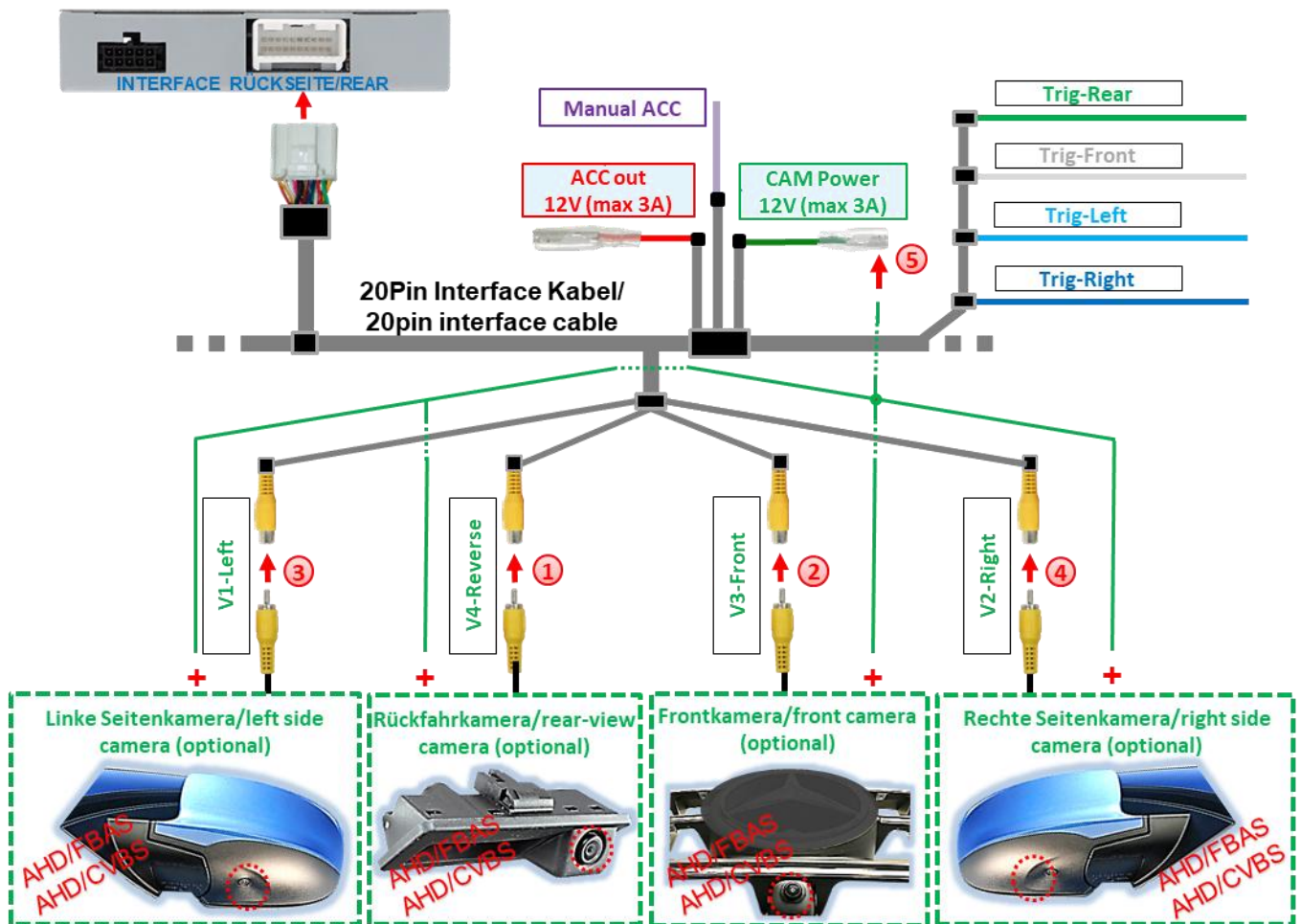


- 1** **External video sources** (no cameras) can be supplied with power via the red **ACC out 12V (max 3A)** power supply line of the 20-pin interface cable. The wire carries a **permanent** +12V ACC switching output current while the interface is switched on (see the following chapter for connection diagrams).
- 2** The power supply for **after-market cameras** (e.g. rear-view, side and front cameras) can be provided via the green **CAM Power 12V (max 3A)** power supply line of the 20-pin interface cable. The wire carries **+12V switching output current** only as long as one of the camera inputs is displayed, regardless of whether the connection is made via the vehicle CAN bus or via one of the trigger wires (see the following chapter for connection diagrams).

* **HDMI input only available with HDV-MIB100**

2.5.1 Connection and power supply - Video sources

Rear-view camera, front camera and 2 side cameras



- ① Connect the RCA male connector of the rear-view camera to the **V4 reverse** RCA female connector of the 20-pin interface cable.
- ② Connect the RCA male connector of the front camera to the RCA **V3 front** female connector of the 20-pin interface cable.
- ③ Connect the RCA male connector of the left side camera to the RCA female connector **V1-Left** of the 20-pin interface cable.
- ④ Connect the RCA male connector of the right side camera to the RCA **V2-Right** female connector of the 20-pin interface cable.
- ⑤ Connect the power supply for all after-market cameras to the **green wire CAM Power 12V (max 3A)** of the 20-pin interface cable.

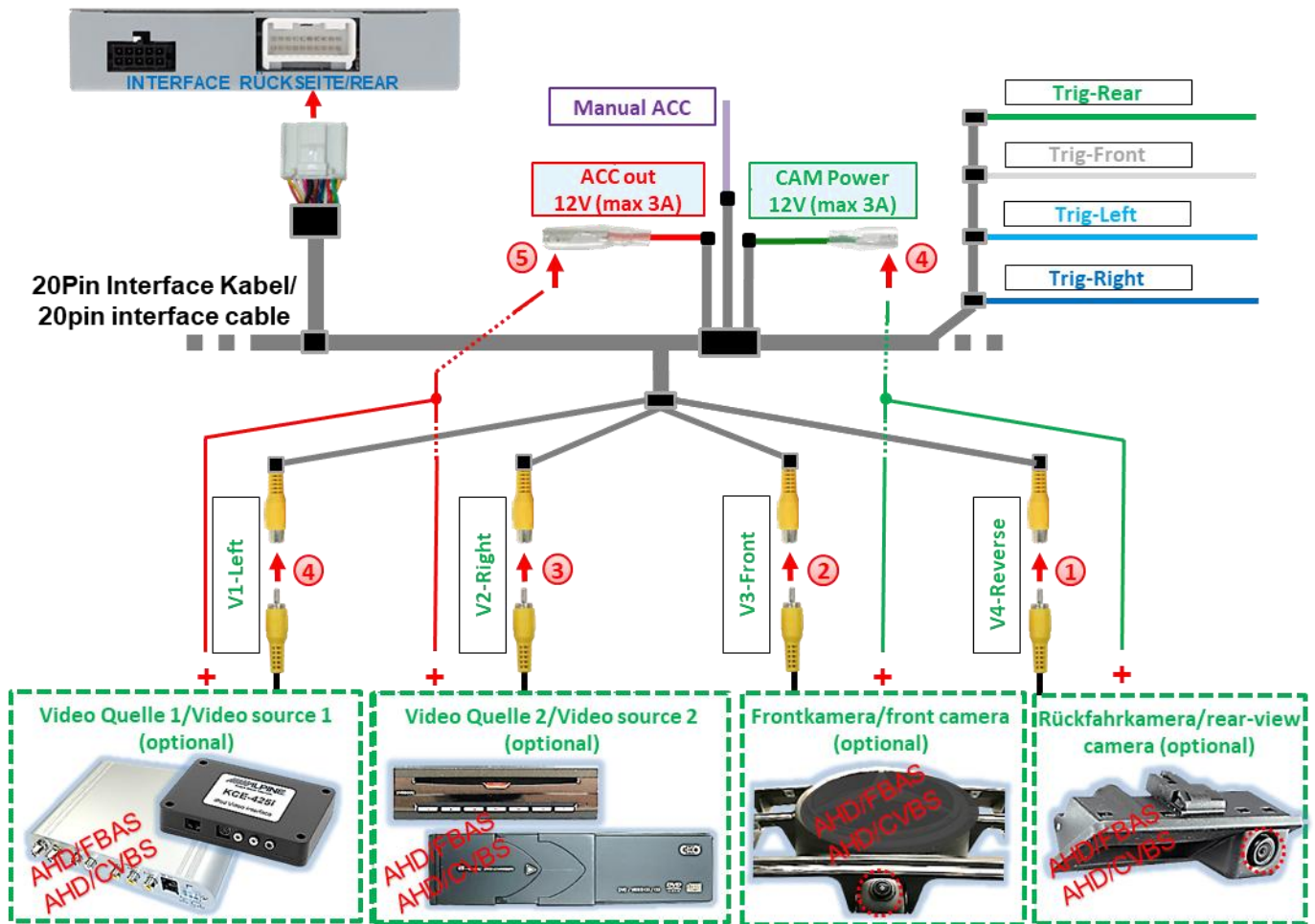


Note: The type of camera selection (via vehicle CAN bus or trigger lines) can be preset **individually** for each input in the OSD menu settings.

Attention!
Video signal type of each video source must be preset in OSD-menu of corresponding video-input.

2.5.2 Connection and power supply - video sources

Rear-view camera, front camera and 2 video sources



- ① Connect the RCA connector of the rear-view camera to the RCA socket V4-Reverse of the 20-pin interface cable .
- ② Connect the RCA male connector of the front camera to the RCA female connector V3-Front of the 20-pin interface cable.
- ③ Connect the male connectors of video sources 1 and 2 to the RCA connectors V1-Left and V2-Right of the 20-pin interface cable.
- ④ Connect the power supply for after-market cameras to the **green CAM Power 12V wire (max 3A)** of the 20-pin interface cable.
- ⑤ Connect the power supply for video sources to the **red wire ACC out 12V (max 3A)** of the 20pin interface cable.



Note: The type of camera selection (via vehicle CAN bus or trigger lines) can be preset **individually** for each input in the OSD menu settings.

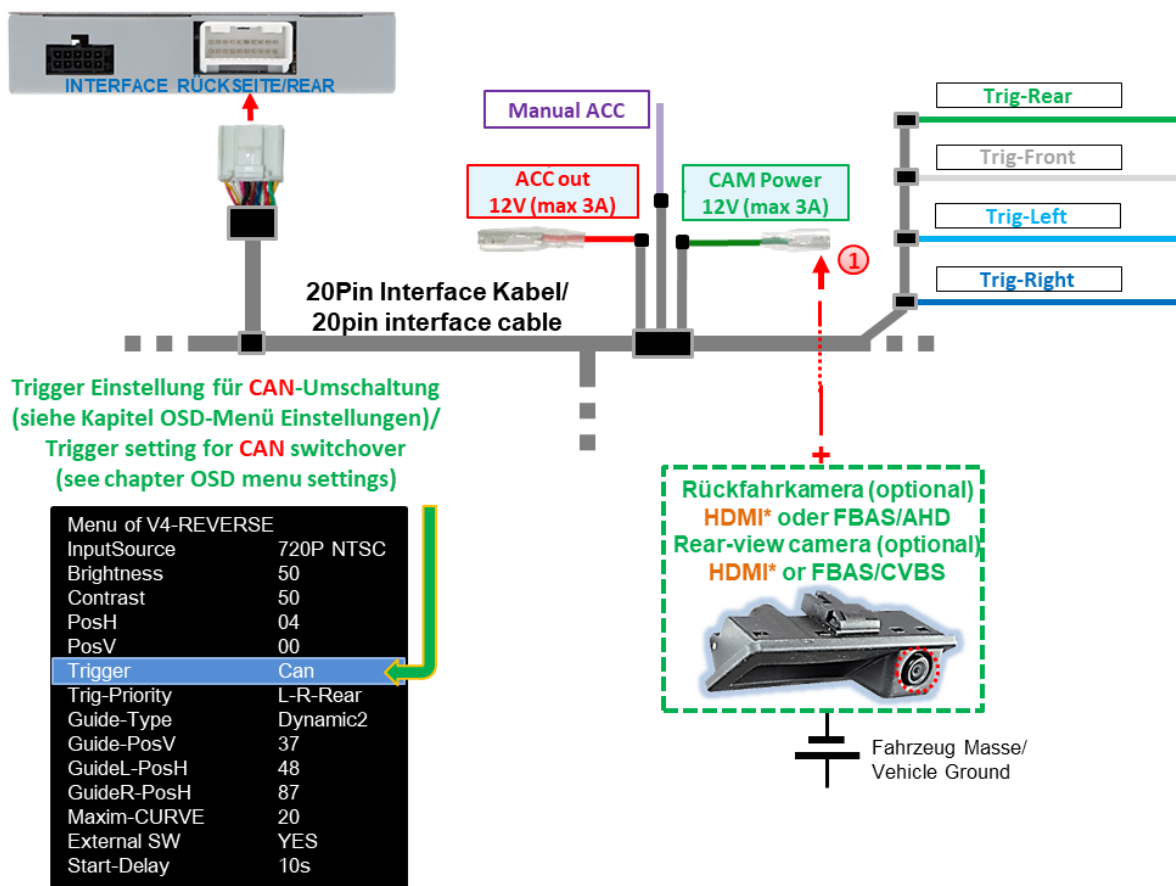
Attention!
Video signal type of each video source must be preset in OSD-menu of corresponding video-input.

2.6 After-market rear-view camera

Automatic switching to rear-view camera can be carried out via the CAN bus or an analogue reverse gear signal.

2.6.1 Case 1: Reverse gear signal from CAN bus

The basic requirement is that the connection of the interface is made with CAN bus. Furthermore, the vehicle CAN bus reverse gear signal and detection by the interface must be compatible. Then the interface supplies +12V on the **green wire CAM Power 12V (max 3A)** of the **20pin interface cable** while reverse gear is engaged and the interface automatically switches to the rear-view camera input **V4-Reverse** or the **HDMI- input***. See also chapter 1.5 Settings – 8 dip switch bench (interface functions).



- 1 The +12V power supply for the after-market rear-view camera can be provided via the **green wire CAM Power 12V (max 3A)** of the **20-pin interface cable**, as this wire only carries current while the camera inputs are switched on (some cameras are not continuously current-stable).



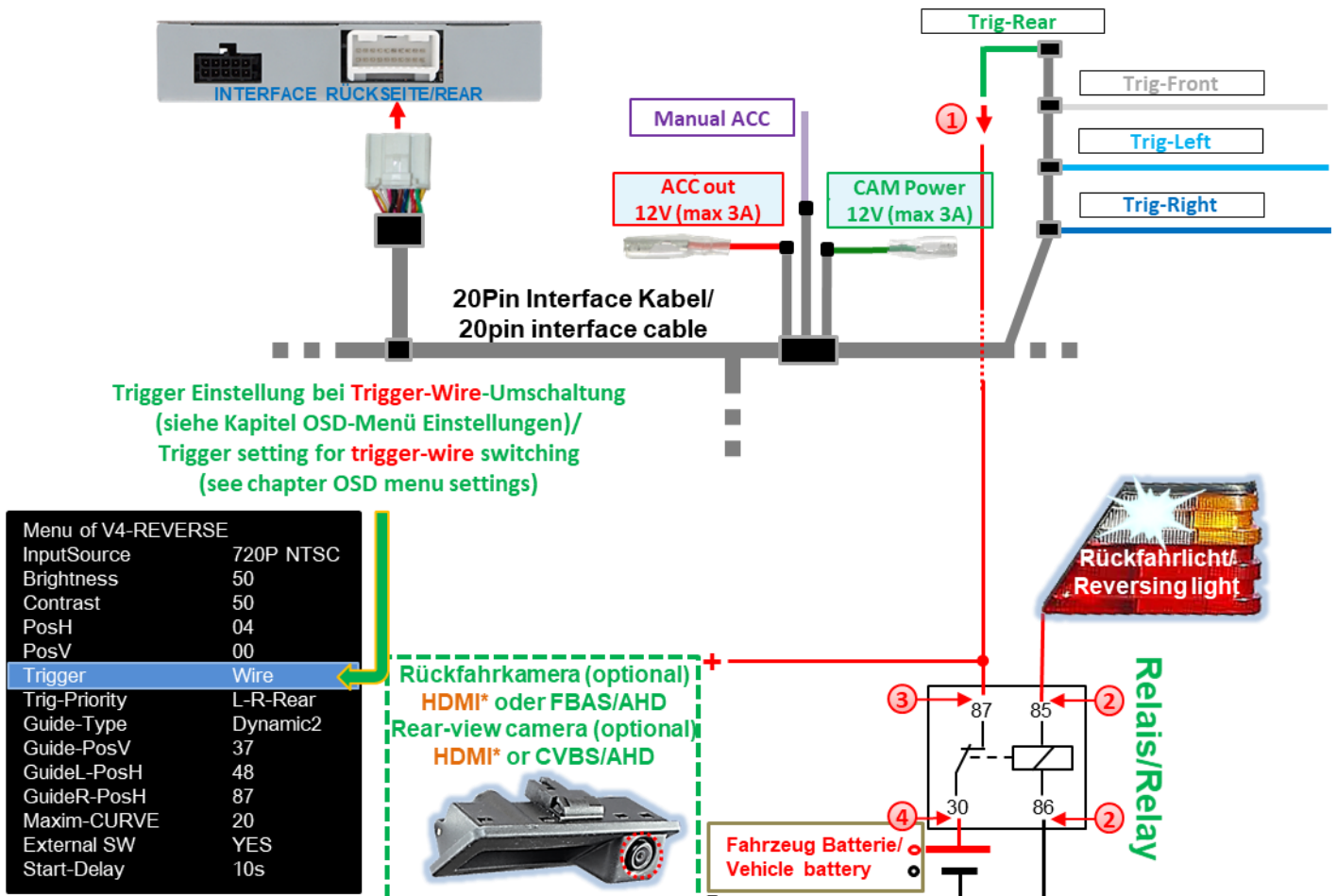
Notes

- If the **HDMI input*** is defined as the rear-view camera input, the **V4 reverse** input has no function!
- If the reverse gear detection of the interface on the CAN bus does not work, the reverse gear signal must be connected analogue.

* **HDMI input only available with HDV-MIB100**

2.6.2 Case 2: Reverse gear signal from analogue signal

When connected the interface without CAN bus or when connected with CAN bus, if reverse gear is engaged and the interface does not provide +12V on the **green wire CAM Power 12V (max 3A)** of the **20pin interface cable** (not all vehicles are compatible), an external reversing light switch signal is required. As the reversing signal contains electronic interference, a normally open relay (e.g. AC-MR-312 or AC-MR-201) or a noise filter (e.g. AC-PNF-RVC) is required. The following diagram shows the use of a normally open relay.



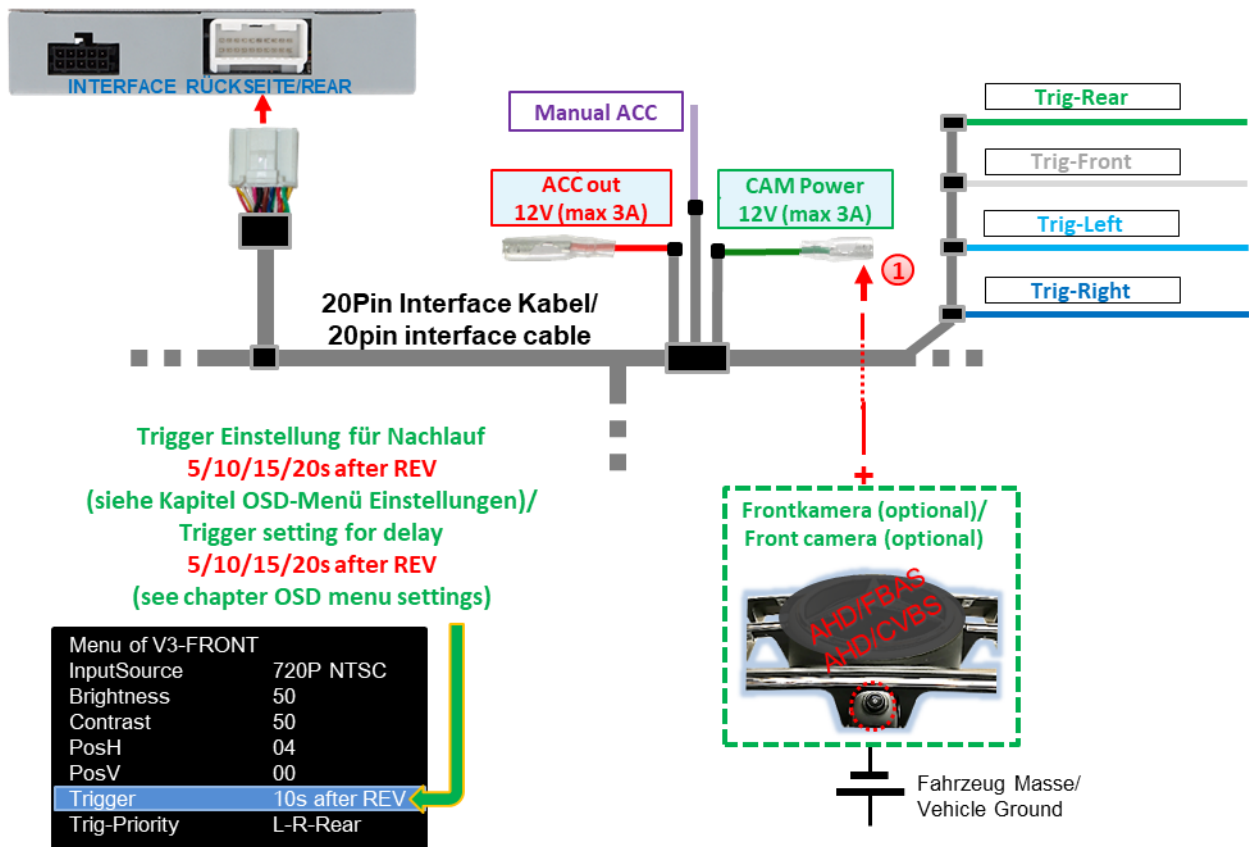
- ① Connect the **green wire Trig-REAR** to the output terminal (87) of the relay.
- ② Connect the reversing light power cable to the switching coil terminal (85) and the vehicle Ground to the switching coil terminal (86) of the relay.
- ③ Connect the rear-view camera power supply wire to the output terminal (87) of the relay, in addition to the **green Trig-REAR wire**.
- ④ Connect continuous current +12V to the input terminal (30) of the relay.



Note: For vehicles with CAN bus tail lights in which the reverse gear signal is not recognised (see chapter 2.4.3 *Special case: CAN bus connection for vehicles with CAN bus tail lights if the reverse gear signal is not recognised*), the analogue connection of the reverse gear signal is not possible

* HDMI input only available with HDV-MIB100

2.7 After-market front camera



- 1 To power the front camera (and all other cameras connected to the video inputs), the **green CAM Power 12V (max 3A) wire** can be used. This is only current-carrying for the duration of any camera activation (some cameras are not continuously current-stable). Requirements are that dip 3 = **ON** (black 8 switch bench). The **green wire** then carries +12V (max. 3A) as power supply for the front camera as long as the front camera input is displayed. The delay time can be individually selected for **5, 10, 15** or **20** seconds in the OSD menu settings of the front camera.

Switchover to front camera after reverse gear has been engaged for the time set in the OSD menu takes place with reverse gear signal from CAN bus and with analogue connection.



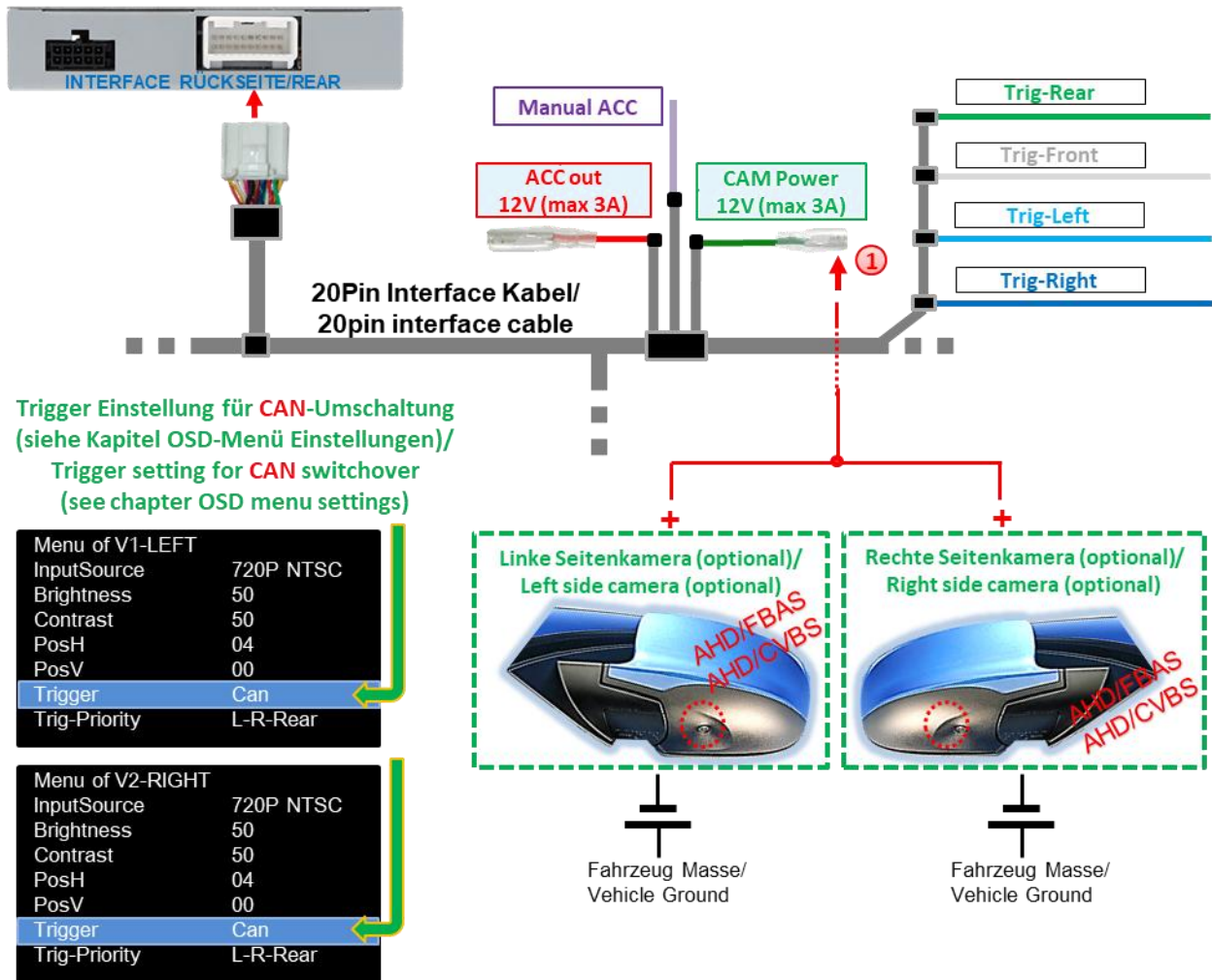
Note: In addition, manual switching to front camera input (short press) is possible from any picture mode using an external keypad (see chapter 3 *Operating the video interface*).

2.8 After-market side cameras

Side cameras can be connected with selection via CAN bus or analogue signals.

2.8.1 Case 1: Turn signals from CAN bus

The basic requirement is that the connection of the interface is made with CAN bus. Furthermore, vehicle CAN bus turn signals and their recognition by the interface must be compatible. Then +12V is present on the **green wire CAM Power 12V (max 3A)** of the 20-pin interface cable for the duration of turn signal operations.



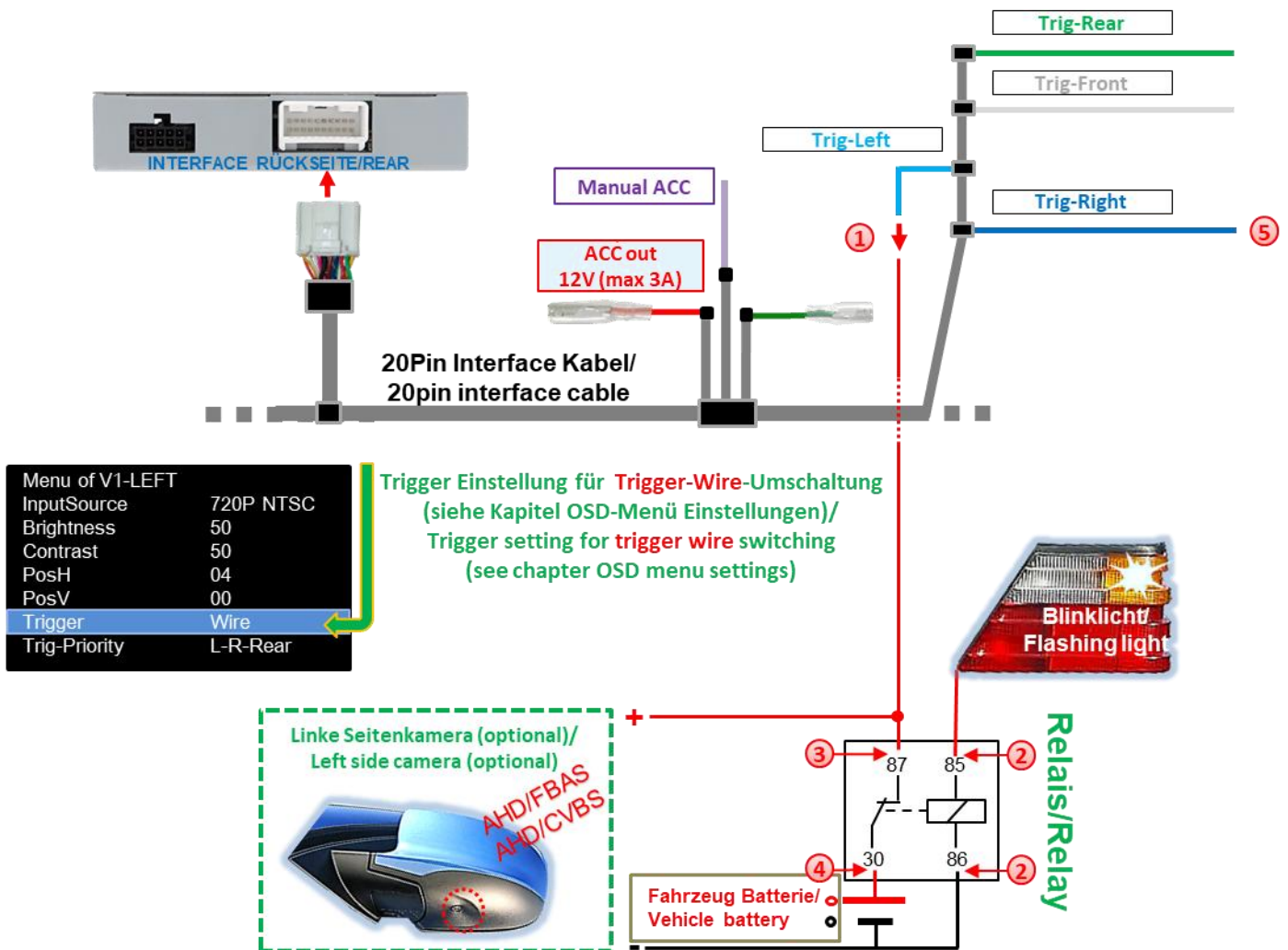
1 The power supply for the side cameras can be provided via the **green CAM Power 12V (max 3A) wire** of the 20-pin interface cable, as this wire only carries current during camera activations (some cameras are not continuously current-stable).



Note: If the turn signal detection of the interface on the vehicle CAN bus does not work, the turn signals must be connected analogue.

2.8.2 Case 2: Turn signals from analogue signal

When the interface is connected without CAN bus or when the interface is connected with CAN bus and the turn signals from the vehicle CAN bus are not recognised, an analogue activation of the side camera inputs is possible via the +12V switching input wires **Trig-Left** and **Trig-Right**. An external switching signal from the turn signal bulbs is required to switch to the side camera inputs. As turn signals may contain electronic interference, a normally open relay (e.g. AC-RW-1230 with AC-RS5 wiring) or a noise filter (e.g. AC-PNF-RVC) is required for each input. The diagram below shows the use of a normally open relay.



- 1 Connect the **light blue wire Trig-Left** to the output terminal (87) of the relay.
- 2 Connect the flashing light power cable of the left-hand flashing light to the switching coil terminal (85) of the relay and the vehicle ground to the switching coil terminal (86) of the relay.
- 3 Connect the left side camera power cable to the output terminal (87) of the relay, in addition to the **light blue Trig-Left wire**.
- 4 Connect continuous current +12V to input terminal (30) of the relay.
- 5 The same connection method applies to the right side camera via the **dark blue Trig-Right wire**.

2.9 HDMI rear-view camera or other HDMI sources (HDV-MIB100 only)

The **HDMI input** * of the interface can generally be used for any video source connected to it with an HDMI output (e.g. rear-view camera, 360° camera system or other video source such as smartphone, laptop, streaming stick DVB-T2 tuner, etc.).

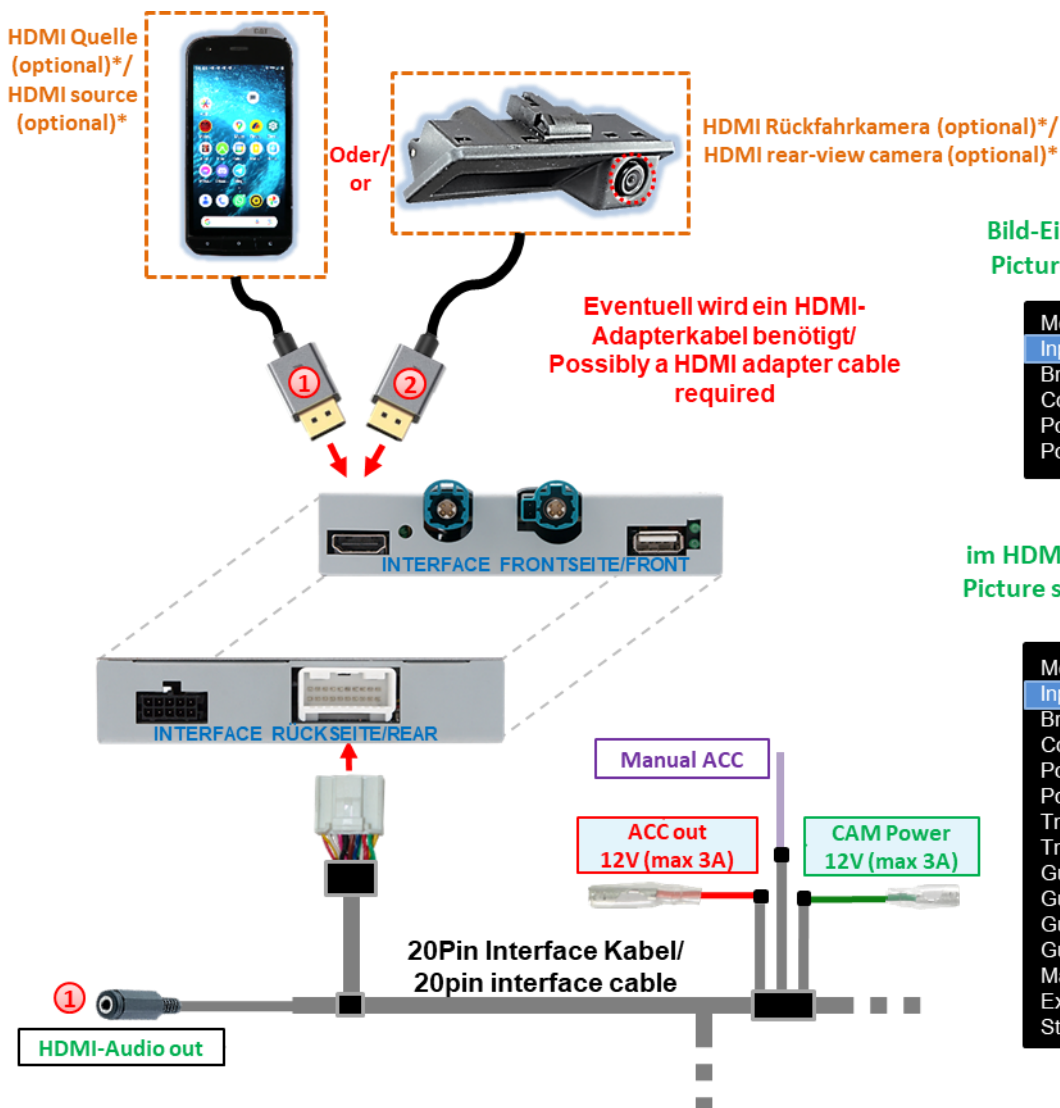


Bild-Einstellungen im HDMI-Menü / Picture settings in the HDMI menu

Menu of HDMI	
InputSource	AutoDetect
Brightness	50
Contrast	50
PosH	04
PosV	00

Bild-Einstellungen im HDMI-Menü für Rückfahrkamera / Picture settings in the HDMI menu for rear-view camera

Menu of HDMI-REVERSE	
InputSource	AutoDetect
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	Can
Trig-Priority	L-R-Rear
Guide-Type	Dynamic2
Guide-PosV	37
GuideL-PosH	48
GuideR-PosH	87
Maxim-CURVE	20
External SW	YES
Start-Delay	10s

- 1 If an optional HDMI video source is connected to the **HDMI input***, the picture shown on the display of the source (e.g. smartphone, laptop, etc.) is mirrored on the vehicle monitor. Other sources (e.g. streaming stick, DVD player, DVB-T tuner, etc.) can also be displayed on the vehicle monitor. The video source can be supplied with power via the **red wire ACC out 12V (max3A)**. Received audio signals are output via the 3.5 mm jack socket **HDMI audio out** * of the **20-pin interface cable**. (See the following chapter 2.10 Audio insertion.)
- 2 If a rear-view camera or a 360° camera system is connected to the **HDMI input*** (activated via CAN bus or analogue), the picture from the rear-view camera is displayed for the preset time when reverse gear is engaged and, after it has been laid out, the picture from a front camera connected to the front camera input **V3-Front** is also displayed. Power can be supplied via the **green wire CAM Power 12V (max3A)** .

* HDMI input only available with HDV-MIB100

2.10 Audio insertion

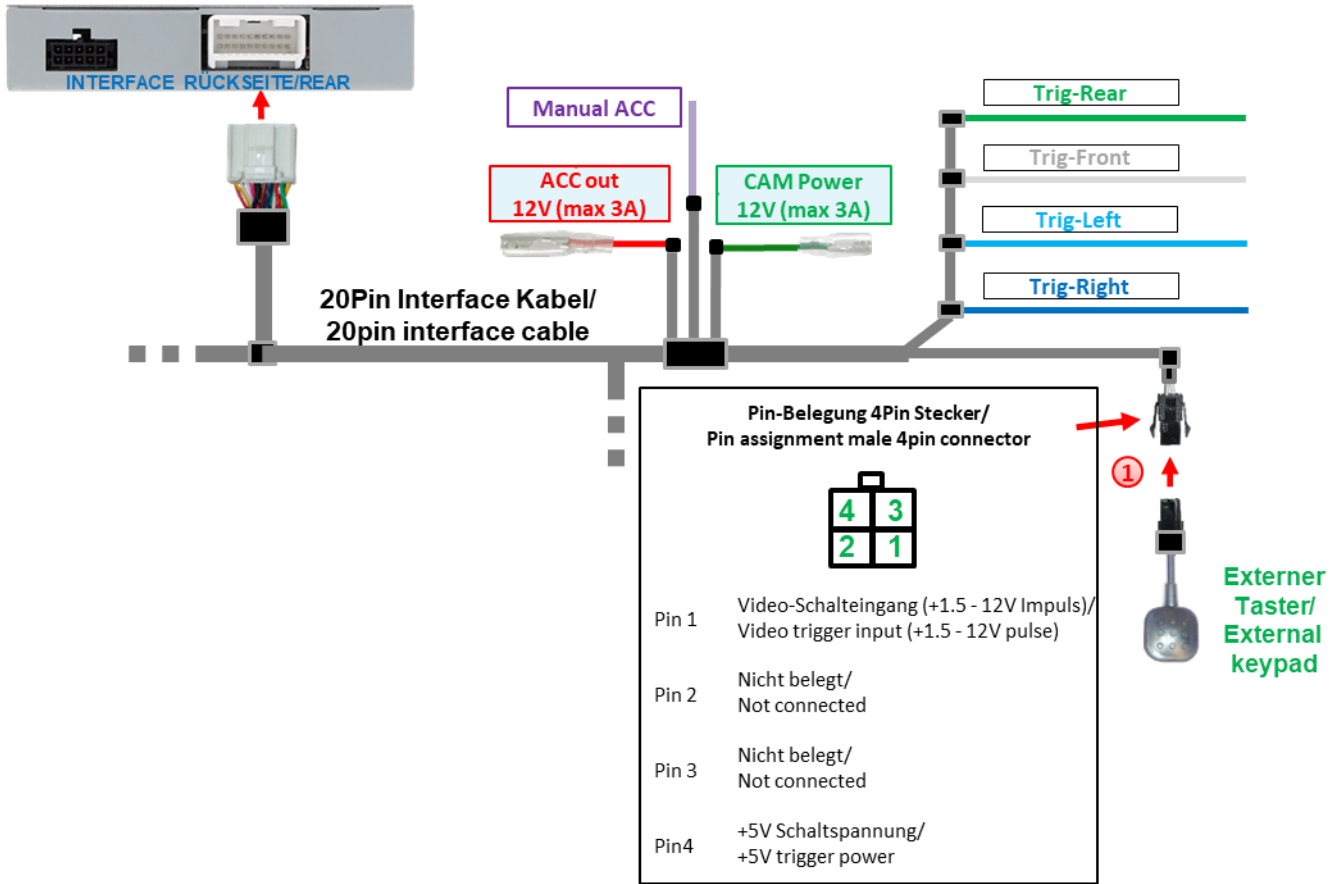
The interface can only insert video signals into the factory infotainment.

Audio signals from the **HDMI input*** are output via the 3.5mm jack socket **HDMI audio out *** of the interface. For all connected video sources, an existing audio output must be connected to the factory AUX input (if available) or an optional Audio inserter (e.g. FM modulator). If several AV sources are connected to the infotainment, an additional audio switch may be necessary.

Video signals fed in can be activated in parallel to any audio mode of the factory infotainment system.

*** HDMI input only available with HDV-MIB100**

2.11 Connection - video interface and external keypad



- Connect the 4-pin female connector of the external keypad to the 4-pin male connector of the 20-pin interface cable.



Note: Even if the keypad is not required for switching multiple sources, it is strongly recommended that it is connected to the interface and remains invisible. The keypad should then not be installed "pressed".

If the camera picture and/or the inserted video or other functions are not working properly, press the external keypad for 10 seconds to reset the interface.

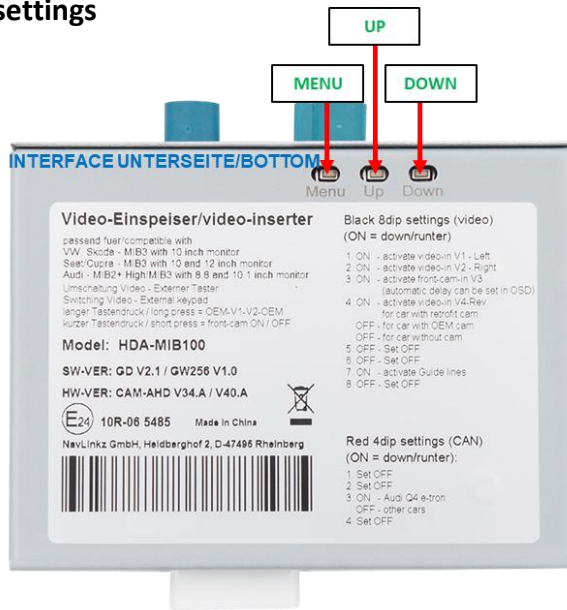
Optional: Instead of the external keypad, the interface can also be operated using the optionally available remote control „HDA-RC“. * This enables direct selection of the video/camera inputs and more convenient changing of settings in the respective OSD menus.



Remote control 'HDA-RC'
optionally available

* The remote control is compatible with all HDA and HDV interfaces that are labelled with 'RC' at the end of the software version.

2.12 OSD menu settings



Attention!
Video signal type of each video source must be preset in OSD-menu of corresponding video-input.

OSD menu settings can be changed using the 3 keypads on the back of the interface. MENU opens the OSD settings menu or moves the cursor to the next menu item. UP (UP) and DOWN (DOWN) change the values of the current menu item.



The individual OSD settings menu of each video input can only be called up while it is displayed, regardless of whether a video source is connected.

The following setting options are available in the OSD setting menus of the 5 video inputs:

Menu **V1-Left (V2-Right)** Switch bench of 8 dip switches dip 1 (dip 2) = ON

- Input Source** Video-signal type for video-source(s) connected to **V1-Left (V2-Right)**. This setting **must** be preset for correct video playback. The following video-source signal types can be selected:
CVBS video-sources: **NTSC, PAL**
AHD video-sources: **720p NTSC, 960p NTSC, 1080p NTSC, 720p PAL, 960p PAL, 1080p PAL**
- Brightness** Brightness
- Contrast** Contrast
- Pos H** Horizontal image position
- Pos V** Vertical image position
- Trigger** Type of selection of video input **V1-Left (V2-Right)**

Menu of V1-LEFT	
InputSource	720P NTSC
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	Can
Trig-Priority	L-R-Rear

Menu of V2-RIGHT	
InputSource	720P NTSC
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	Can
Trig-Priority	L-R-Rear

- Trigger** "CAN" function for side cameras via CAN bus. Selection of the video input **V1-Left (V2-Right)** when activating the blink signal left (right). The prerequisite is that the blink signal is recognised by the interface on the vehicle CAN bus. Manual selection of this input using an external keypad does not work with this setting.
"Wire" function for other video sources or side cameras without CAN bus. The video input **V1-Left (V2-Right)** is selected exclusively via the **light blue (dark blue) Trig-Left (Trig-Right)** wire or manually via an external keypad.
- Trig-Priority** Switching priority when switching signals are present for multiple inputs simultaneously (CAN bus or analogue +12 V triggers). The signal with the highest priority is displayed:
L-R-Rear: V1-Left → V2-Right → V4-Reverse
Rear-R-L: V4-Reverse → V2-Right → V1-Left

Menu **V3 front** Switch bench of 8 dip switches Dip 3 = ON

Input Source Video-signal type for video-source(s) connected to **V3-Front**. This setting **must** be preset for correct video playback. The following video-source signal types can be selected:

CVBS video-sources: **NTSC, PAL**
 AHD video-sources: **720p NTSC, 960p NTSC, 1080p NTSC, 720p PAL, 960p PAL, 1080p PAL**

Brightness Brightness
Contrast Contrast
Pos H Horizontal image position
Pos V Vertical image position
Trigger Type of selection of video input **V3 front**.

"Delay" function for front camera. The **"Delay"** setting is used to determine the automatic switching of a front camera connected to the V3 **front input** after reverse gear is engaged and its display duration on the display. Available are 5s after REV, 10s after REV, 15s after REV, 20s after REV.

"Wire" function for other video sources. If another video source is to be connected to **V3-Front** instead of a front camera, select the **"Wire"** setting. This switches off the **"Delay"** function and the input can only be selected via the **white Trig-Front** wire or manually via an external keypad.

Trig-Priority Switching priority when switching signals are present for multiple inputs simultaneously (CAN bus or analogue +12 V triggers). The signal with the highest priority is displayed:
L-R-Rear: V1-Left → V2-Right → V4-Reverse
Rear-R-L: V4-Reverse → V2-Right → V1-Left

Menu of V3-FRONT	
InputSource	720P NTSC
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	10s after REV
Trig-Priority	L-R-Rear

Menu V4 reverse Switch bench of 8 dip switches Dip 4 = ON, Dip 5 = OFF, Dip 6 = OFF

V4-Reverse input has no function if **HDMI input*** is defined as rear-view camera input (Dip 5 = ON).

Menu of V4-REVERSE	
InputSource	720P NTSC
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	Can
Trig-Priority	L-R-Rear
Guide-Type	Dynamic2
Guide-PosV	37
GuideL-PosH	48
GuideR-PosH	87
Maxim-CURVE	20
External SW	YES
Start-Delay	10s

Input Source Video-signal type for video-source(s) connected to **V4-Reverse**. This setting **must** be preset for correct video playback.

The following video-source signal types can be selected:

CVBS video-sources: **NTSC, PAL**

AHD video-sources: **720p NTSC, 960p NTSC, 1080p NTSC, 720p PAL, 960p PAL, 1080p PAL**

Brightness Brightness

Contrast Contrast

Item H Horizontal image position

Item V Vertical image position

Trigger Type of selection of rear-view camera input **V4 reverse**.

"CAN" function with CAN bus connection. With the "CAN" setting, the system automatically switches to **V4 reverse** for CVBS/AHD rear-view camera when reverse gear is engaged. The interface must recognise the reverse gear in the CAN bus.

"Wire" function with analogue connection. The selection of a rear-view camera connected to the **V4 reverse** via the **green Trig-Rear wire** is possible with both the "Wire" and "CAN" settings. **It is recommended to set "Wire" for analogue (reversing signal) connection.** **8-position switch bench Dip 4 = ON, Dip 5 = OFF, Dip 6 = OFF**

Trig-Priority Switching priority when switching signals are present for multiple inputs simultaneously (CAN bus or analogue +12 V triggers). The signal with the highest priority is displayed:

L-R-Rear: V1-Left → V2-Right → V4-Reverse

Rear-R-L: V4-Reverse → V2-Right → V1-Left

Guide Type Setting 6 different angles of the guide lines for the rear-view camera

Moving guide lines **Dynamic 1-6**

Fixed guide lines **Fixed 1-6**

No guide lines **OFF**

Guide Pos. V Vertical position of the auxiliary wires **35-69**

Guide L Pos.H Horizontal position of the left auxiliary wire **00-90**

Guide R Pos.H Horizontal position of the right-hand auxiliary wire **00-121**

Maxim. Curve Radius of the auxiliary wires **01-20**

External SW Selectable via external keypad **V4 Reverse**

YES: Factory video → HDMI* → V1-Left → V2-Right → V4-Reverse → Factory video

NO: Factory video → HDMI* → V1-Left → V2-Right → Factory video

Start-Delay Switch delay of the interface at start-up. This function is technically necessary in some vehicles, as otherwise the factory system may malfunction (e.g. black screen, touch problems). The following options are available (in seconds):

5s/6s/7s/8s/9s/10s/12s/15s/20s

Changing the default settings may cause malfunctions!

*** HDMI input only available with HDV-MIB100**

Menu HDMI* Switch bench of 8 dip switches (dip 4 = ON, dip 5 = **ON/OFF**, dip 6 = ON)

8-position switch bench (dip 4 = ON, dip 5 = **ON/OFF**, dip 6 = ON)

HDMI AV input (Dip 5 – OFF)

InputSource	The picture resolution of connected HDMI sources is detected automatically.
Brightness	Brightness
Contrast	Contrast
Item H	Horizontal image position
Item V	Vertical image position

Menu of HDMI	
InputSource	AutoDetect
Brightness	50
Contrast	50
PosH	04
PosV	00

HDMI rear-view camera input (Dip 5 = ON)

InputSource	The picture resolution of connected HDMI sources is detected automatically.
Brightness	Brightness
Contrast	Contrast
Pos. H	Horizontal image position
Pos. V	Vertical image position
Trigger	Type of selection of rear-view camera input HDMI-REV.

Menu of HDMI-REVERSE	
InputSource	AutoDetect
Brightness	50
Contrast	50
PosH	04
PosV	00
Trigger	Can
Trig-Priority	L-R-Rear
Guide-Type	Dynamic2
Guide-PosV	37
GuideL-PosH	48
GuideR-PosH	87
Maxim-CURVE	20
External SW	YES
Start-Delay	10s

"CAN" function with CAN bus connection. With the "CAN" setting, the system automatically switches to **HDMI*** for HDMI rear-view camera when reverse gear is engaged. The interface must recognise the reverse gear in the CAN bus.

"Wire" function with analogue connection. The selection of a rear-view camera connected to the **HDMI*** via the **green Trig-Rear wire** is possible with both the "Wire" and "CAN" settings. It is recommended to set "Wire" for analogue (reversing signal) connection.

Trig-Priority Switching priority when switching signals are present for multiple inputs simultaneously (CAN bus or analogue +12 V triggers). The signal with the highest priority is displayed:

L-R-Rear: V1-Left → V2-Right → V4-Reverse

Rear-R-L: V4-Reverse → V2-Right → V1-Left

Guide Type Setting 6 different angles of the guide lines for the rear-view camera

Moving guide lines **Dynamic 1-6**

Fixed guide lines **Fixed 1-6**

No guide lines **OFF**

Guide Pos. V Vertical position of the guide lines **01-69**

Guide L Pos.H Horizontal position of the left hand guide line **01-90**

Guide R Pos.H Horizontal position of the right-hand guide line **01-90**

Maxim. Curve Radius of the guide lines **01-20**

External SW Selectable via external keypad **V4 Reverse**

YES: Factory video → **HDMI*** → **V1-Left** → **V2-Right** → **V4-Reverse** → Factory video

NO: Factory video → **HDMI*** → **V1-Left** → **V2-Right** → Factory video

Start-Delay Switch delay of the interface at start-up. This function is technically necessary in some vehicles, as otherwise the factory system may malfunction (e.g. black screen, touch problems). The following options are available (in seconds):

5s/6s/7s/8s/9s/10s/12s/15s/20s

Changing the default settings may cause malfunctions!



Notes: **V4 reverse** input has no function if the **HDMI input*** is defined as a rear-view camera input (dip 5 = **ON**).

*** HDMI input only available with HDV-MIB100**

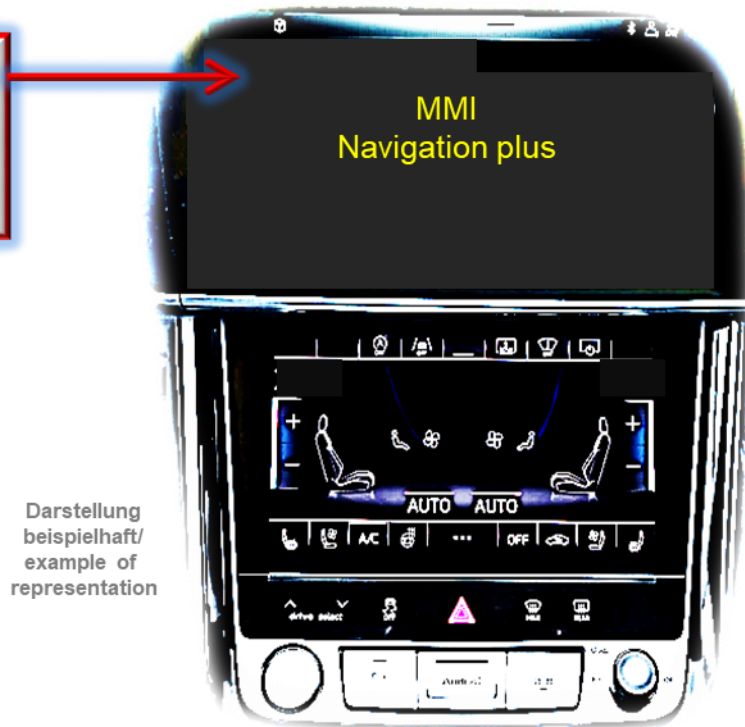
3 Operating the video interface

3.1 Via factory touch display

The top left touch display corner can be used to switch all activated inputs.

Umschaltung Video Quellen/ Switching video sources

Links - Oben
für 3 Sekunden/
left – top corner
for 3 seconds



Darstellung
beispielhaft/
example of
representation

A long press (3 seconds) in the top left corner of the touch display switches from factory video to the first activated interface video input. Each further long press switches to the next activated interface video input until the last one switches back to factory video. Deactivated inputs are skipped. If all inputs are activated using the corresponding dip switch, the sequence is as follows:

Factory picture → HDMI → V1-Left → V2-Right → V4-Reverse** → Factory picture*

*** HDMI input only available with HDV-MIB100**

****V4-Reverse** can only be selected via the external keypad if the "External SW" function is set to "Yes" in the **V4-Reverse** menu.

Switching via the top left touch display corner does not work in all vehicles. In some vehicles, the external keypad must be used.

3.2 Via external keypad

The external keypad can be used to switch all activated inputs and to reset the Interface.

➤ Long press of the keypad (2-3 seconds)

The external keypad switches from factory video to the first activated interface video input with a long press (2-3 seconds). Each further long press switches an activated interface video input until the last press switches back to factory video. Deactivated inputs are skipped. If all inputs are activated using the corresponding dip switch, the sequence is as follows:

Factory picture → HDMI → V1-Left → V2-Right → V4-Reverse** → Factory picture*

* **HDMI input only available with HDV-MIB100**

****V4-Reverse** can only be selected via the external keypad if the "External SW" function is set to "Yes" in the **V4-Reverse** menu.

➤ Short press of the keypad (only if dip 3 is set to ON)

Short press of external keypad, switches from any video mode to front camera input **V3-Front** and next short press switches back to the previous video mode.



Note: We recommend to install the external keypad for possible support reasons even if not required for customer needs. Make sure the external keypad is not installed "pressed" then.

➤ Press and hold the keypad for 10 seconds

If the camera picture and/or the inserted video or other functions are not working properly, press the external keypad for 10 seconds to reset the interface.

3.3 Optional: Operating the video interface via the 'HDA-RC' remote control

Instead of the external keypad, the interface can also be operated using the optionally available 'HDA-RC' remote control.* This allows direct selection of the video/camera inputs and more convenient changing of settings in the respective OSD menus.

* The remote control is compatible with all HDA and HDV interfaces that are labelled with 'RC' at the end of the software version.



Remote control 'HDA-RC'
optionally available

4 Specifications

BATT/ACC range	9V - 16V
Stand-by power drain	about 5mA
Power consumption	350mA @12V
Video input	0.7V - 1V
Video input signal types	CVBS/AHD/ HDMI (HDV version only)
Signal standards CVBS/AHD	NTSC/PAL
Temperature range	-40°C to +85°C
Video box dimensions	117 x 25 x 109 mm (W x H x D)

5 FAQ - Troubleshooting Interface functions - product-specific

Problem	Possible cause	Solution
Vehicle battery discharges	Power connection made to battery terminal 30	See chapter 2.4 <i>Connection - cable sets, power supply and CAN bus or analogue without CAN bus</i> - Connection of the 10-pin power / CAN cable
Malfunction or no picture	Video-signal type of video-source not defined in OSD-menu of the corresponding video input	See chapter 2.12 <i>OSD menu settings</i> Menu of the respective input

6 FAQ - Troubleshooting Interface functions - general

For any troubles which may occur, check the following table for a solution before requesting support from your vendor.

Symptom	Possible reason	Possible solution
No picture/black picture (factory picture).	Not all connectors have been reconnected to factory head-unit or monitor after installation.	Connect missing connectors.
	CAN-bus wires connected to CAN-bus in wrong place.	Refer to the manual where to connect to the CAN-bus. If not mentioned, try another place to connect to the CAN-bus.
	No power on video-interface (all LED video-interface are off).	Check power connection of interface.
No picture/black picture/white picture (inserted picture) but factory picture is OK.	No picture from video source.	Check on other monitor whether video source is OK.
	No video-source connected to the selected interface input.	Check settings dips 1 to 5 of 8dip bench of video interface which inputs are enabled and switch to corresponding input(s).
	Setting of video signal type of active video input is not equal to video signal type of connected video-source.	Set the video signal type of the video source correctly in the OSD menu of the corresponding input.
	LVDS cables plugged in wrong place.	Double-check whether order of LVDS cables is exactly connected according to manual. Plugging into head-unit does not work when the manual says to plug into monitor and vice versa.
	Wrong settings of video-interface.	Verify the vehicle-specific dip switch position in the instructions. If necessary, test different positions of the vehicle-specific dip switches. Perform a power reset after each change (briefly remove the black 10-pin micro-fit power socket once).
Inserted picture totally wrong size or position.	Wrong settings of video-interface.	Verify the vehicle-specific dip switch position in the instructions. If necessary, test different positions of the vehicle-specific dip switches. Perform a power reset after each change (briefly remove the black 10-pin micro-fit power socket once).
Inserted picture double or multiple times on monitor.		
Inserted picture distorted, flickering or running vertically.	Video sources output set to AUTO or MULTI which causes a conflict with the interfaces auto detection.	(Only concerns video-sources with selectable output – e.g., DVD-Players, TV-Tuners, etc.) Set video source output fixed to PAL or NTSC. It is best to set all video sources to the same video signal type output.
	If error occurs only after source switching: Connected sources are not set to same video signal type output.	Set all video sources to the same video signal type output.
	Setting of video signal type of active video input is not equal to video signal type of connected video-source.	Set the video signal type of the video source correctly in the OSD menu of the corresponding input.
Inserted picture b/w.	Setting of video signal type of active video input is not equal to video signal type of connected video-source.	Set the video signal type of the video source correctly in the OSD menu of the corresponding input.

Symptom	Possible reason	Possible solution
Only on first inserted video activation after IGN on, the inserted picture is distorted.	Menu item <i>Trigger</i> of the corresponding video-input is set to <i>CAN-bus</i> though analogue signal triggering is used.	Open OSD-menu of corresponding video input and set the menu item <i>Trigger</i> to <i>Wire</i> .
Inserted picture qual. bad.	Picture settings have not been adjusted.	Use the 3 switches on interface-box or optional HDA-RC cable remote control to set the desired picture settings for the respective video source in the OSD menu of the interface.
Inserted picture size slightly wrong.		
Inserted picture position wrong.		
Camera input picture flickers.	Camera is being tested under fluorescent light (neon).	Test camera under natural light outside the garage.
Camera input picture is bluish.	Protection sticker not removed from camera lens.	Remove protection sticker from lens.
Camera input picture black.	Camera power taken directly from reverse gear lamp.	Use relay or electronic filter to "clean" reverse gear lamp power. Alternatively, camera power can be taken from green wire CAM Power.
Camera input picture has distortion.		
Switching to inserted video does not work after IGN on or vehicle startup- temporary.	Interface has a start-up delay during which, after interface start-up for certain time, there is no switching to inserted video. Required to prevent the factory system from crashing.	In OSD menu of V4, default delay can be shortened time in menu item <i>StartDelay</i> , this might especially make sense on installations without connection to CAN-bus. Note: Too short <i>StartDelay</i> setting can cause (sporadically) black-screen of factory picture or loss of factory touch-screen control.
Not possible to switch video sources by OEM button.	Function not supported in this vehicle.	Use external keypad for AV-switching.
Not possible to switch video sources by external keypad.	Pressed too short.	For video source switching a longer press of about 2.5 seconds is required.
	Video-input is not enabled.	Enable corresponding inputs (dips 1 to 5 of 8dip bench).
Interface does not switch to reverse camera input when reverse gear is engaged or does not switch to side camera input(s) when turn signal in on.	CAN-bus of vehicle not fully compatible with interface. Function not supported.	Follow the manual for R-gear signal or turn signal from analogue signal.
	Menu item <i>trigger</i> in the OSD of the video-input was set to <i>Wire</i> .	Switch on corresponding input by external button or 12V to corresponding trigger input. Open OSD-menu of corresponding video input and set the menu item <i>Trigger</i> to <i>CAN bus</i> .
OSD-menu of interface cannot be accessed/opened.	No inserted video input of interface is active, factory picture is displayed.	Each video input of interface has its own OSD with its own settings. The OSD for each input can only be opened when the input is displayed.

7 Technical Support

Please note that direct technical support is only available for products purchased directly from NavLinkz GmbH. For products bought from other sources, contact your vendor for technical support.

For any support requests make sure to at least prepare:

- Product code and serial number of all involved products
- Vehicle data such brand, model, year of production, VIN, infotainment model

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